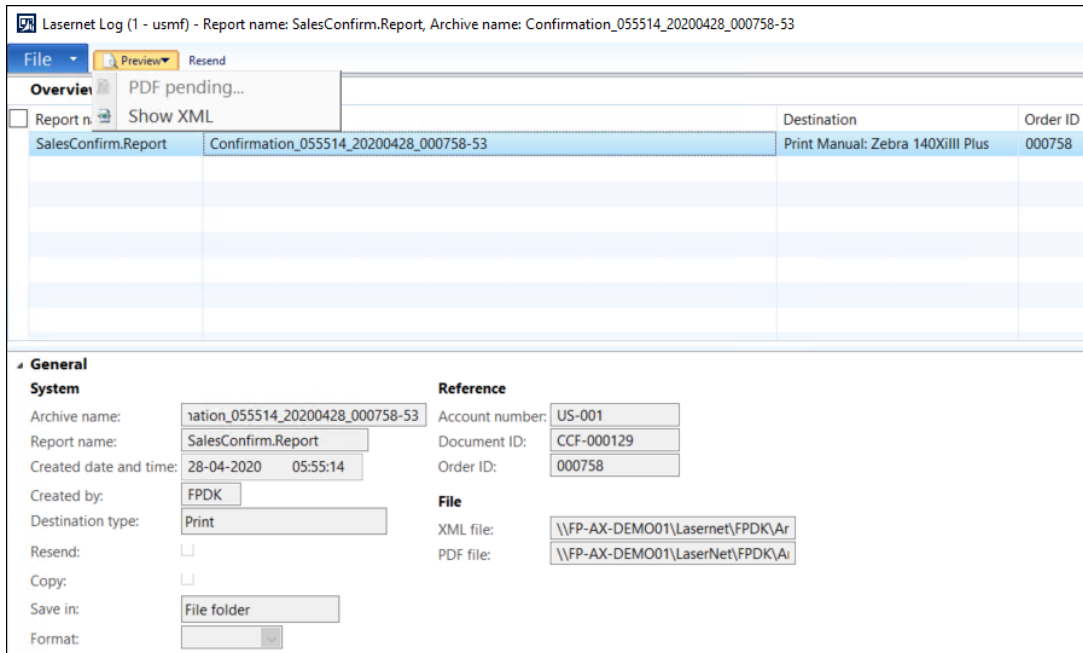


PDF Pending

Kate Coles - 2022-03-23 - Comments (0) - AX 2012 FAQs



This article provides a solution for "PDF Pending" error message in the Lasernet archive.



The screenshot shows the Lasetnet Log interface for a report named 'SalesConfirm.Report'. The report is in a 'PDF pending...' state. The interface includes a table with columns for Report name, Archive name, Destination, and Order ID. Below the table, there are sections for 'General', 'System', 'Reference', and 'File' with various fields and checkboxes.

Report name	Archive name	Destination	Order ID
SalesConfirm.Report	Confirmation_055514_20200428_000758-53	Print Manual: Zebra 140XiIII Plus	000758

General

System

Archive name: Confirmation_055514_20200428_000758-53
Report name: SalesConfirm.Report
Created date and time: 28-04-2020 05:55:14
Created by: FPKK
Destination type: Print
Resend:
Copy:
Save in: File folder
Format: [Dropdown]

Reference

Account number: US-001
Document ID: CCF-000129
Order ID: 000758

File

XML file: \\FP-AX-DEMO01\Lasernet\FPKK\Ar
PDF file: \\FP-AX-DEMO01\Lasernet\FPKK\Ar

This is normally related to the AX batch. The Lasetnet Tasks batch job moves files from the PDF Preview folder to the PDF Archive folder. "PDF Pending" indicates that the file is not available in the PDF archive folder.

Resolution

Please carry out the following steps to resolve this issue.

- Check the log on the Lasetnet Tasks batch job in **System administration > Inquiries > Batch jobs for errors**.

Batch job (1) - Job description: Lasernet tasks, Waiting, Partition Key: initialJob description: Lasetnet tasks

File View tasks Batch job history Recurrence Alerts Functions Log Generated files

Overview General

<input type="checkbox"/>	Status	Job description	Scheduled start date/time	Actual start date/time
<input type="checkbox"/>	Waiting	Lasetnet tasks	01-06-2020 22:16:45	

- Ensure that the AOS service account and Lasetnet service account have proper rights to the four folders in **Lasetnet > Setup > Parameters**.

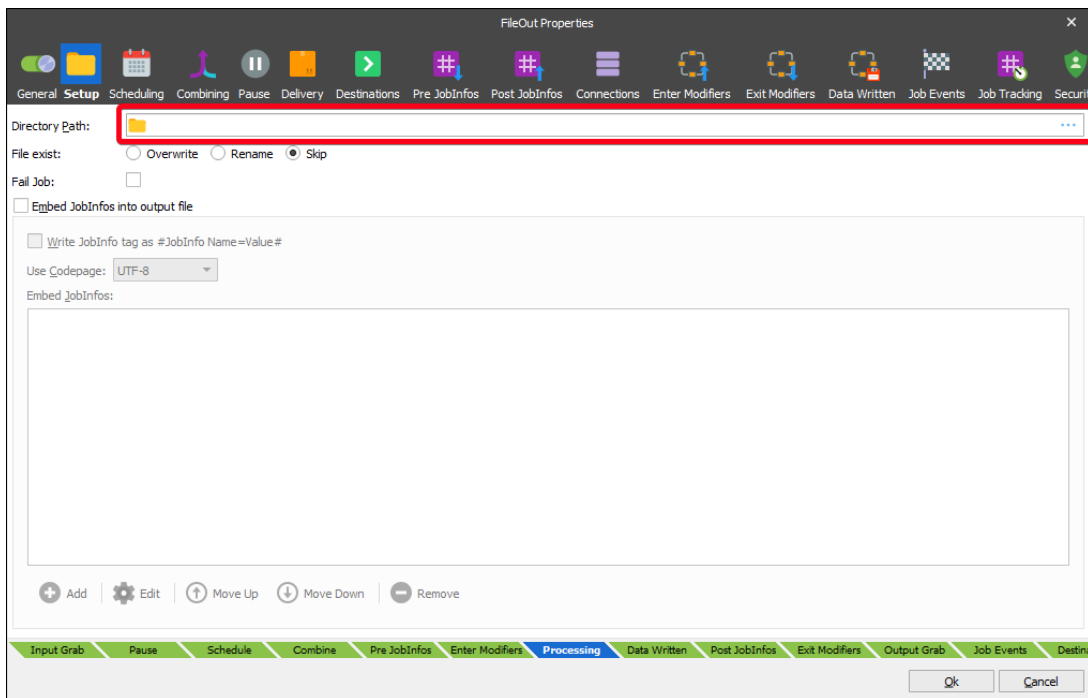
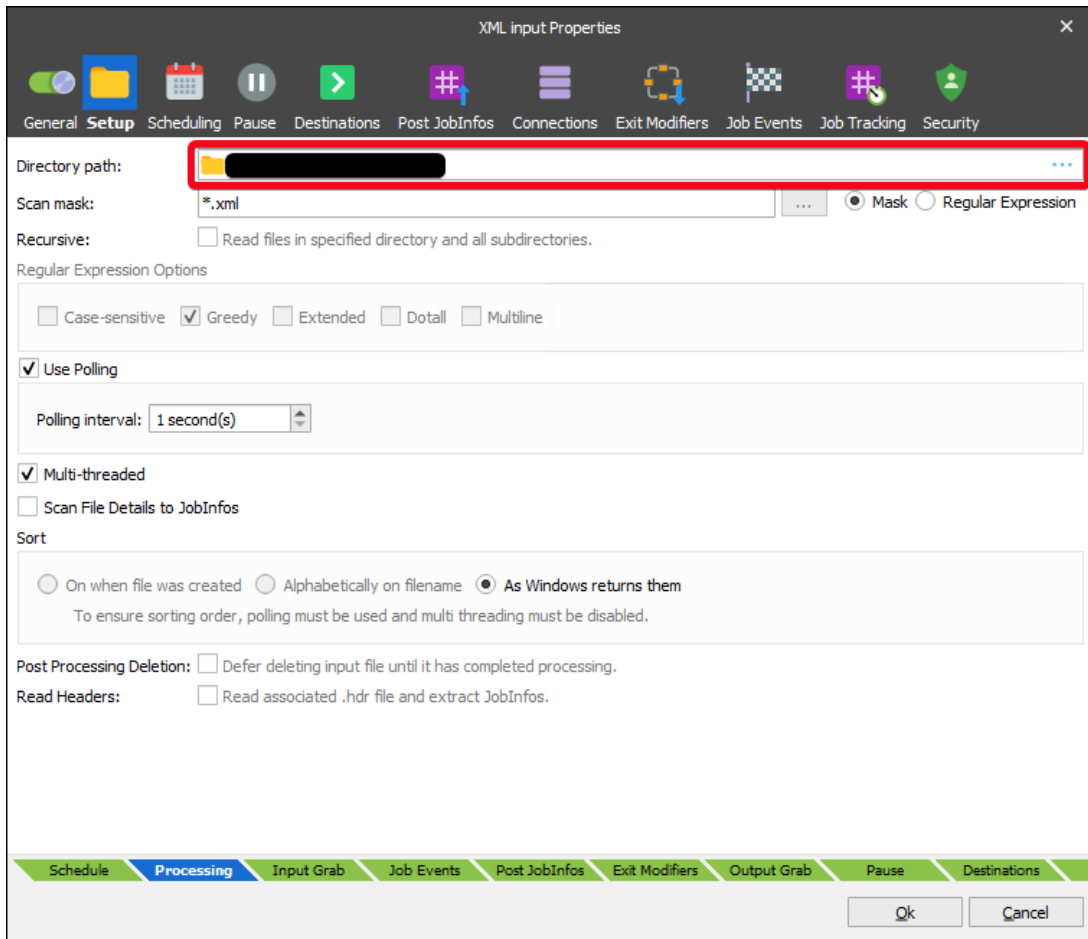
More details on the needed rights can be found in our [Access Rights required for AX 2012 Lasetnet Connector](#) solutions article.

- Check if the Lasetnet parameter -> **Batch group** exists and that the group has selected a Batch server.

Batch

Batch group:

- Check that the Lasetnet Developer configuration's File input module and File Output module have Directory paths set correctly.



Additional information

It is very important that the selected batch group in the Lasernet parameter exists and that the batch job runs fine, otherwise, Lascript won't be able to archive anything. Lascript print to screen will work just fine.

Related Content

- [Access Rights required for AX 2012 Lasernet Connector](#)