

## How to update an Autoform DM Licence

Alex Clemons - 2023-03-02 - Comments (0) - Autoform DM General Information

# Autoform DM

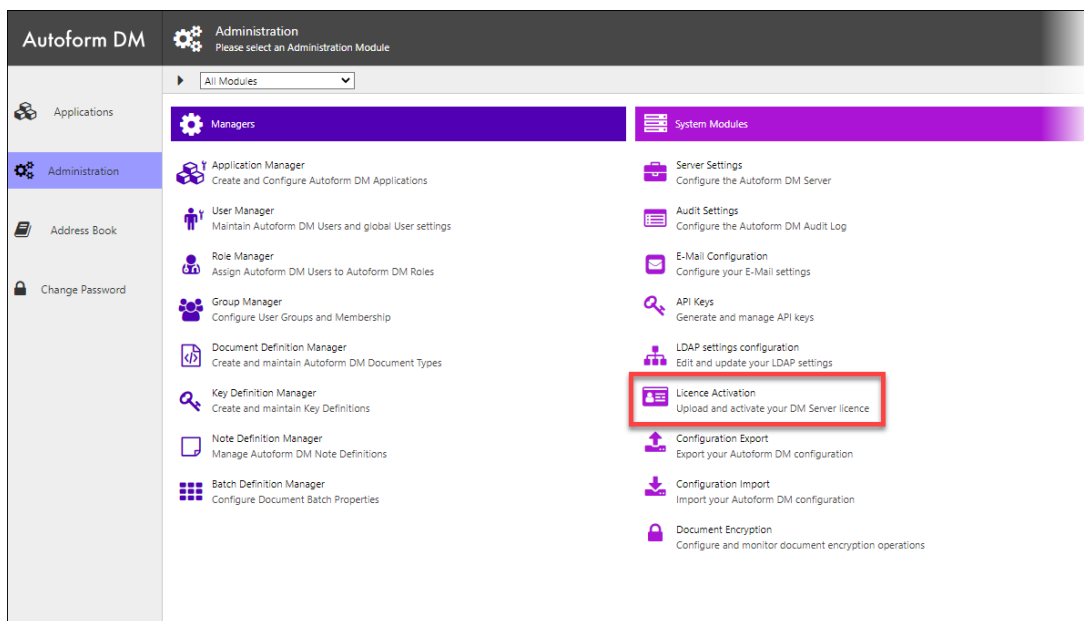
### Video Tutorial

Learn how to update your Autoform DM licence with the help of our video tutorial. Click the **Watch Video** button below:

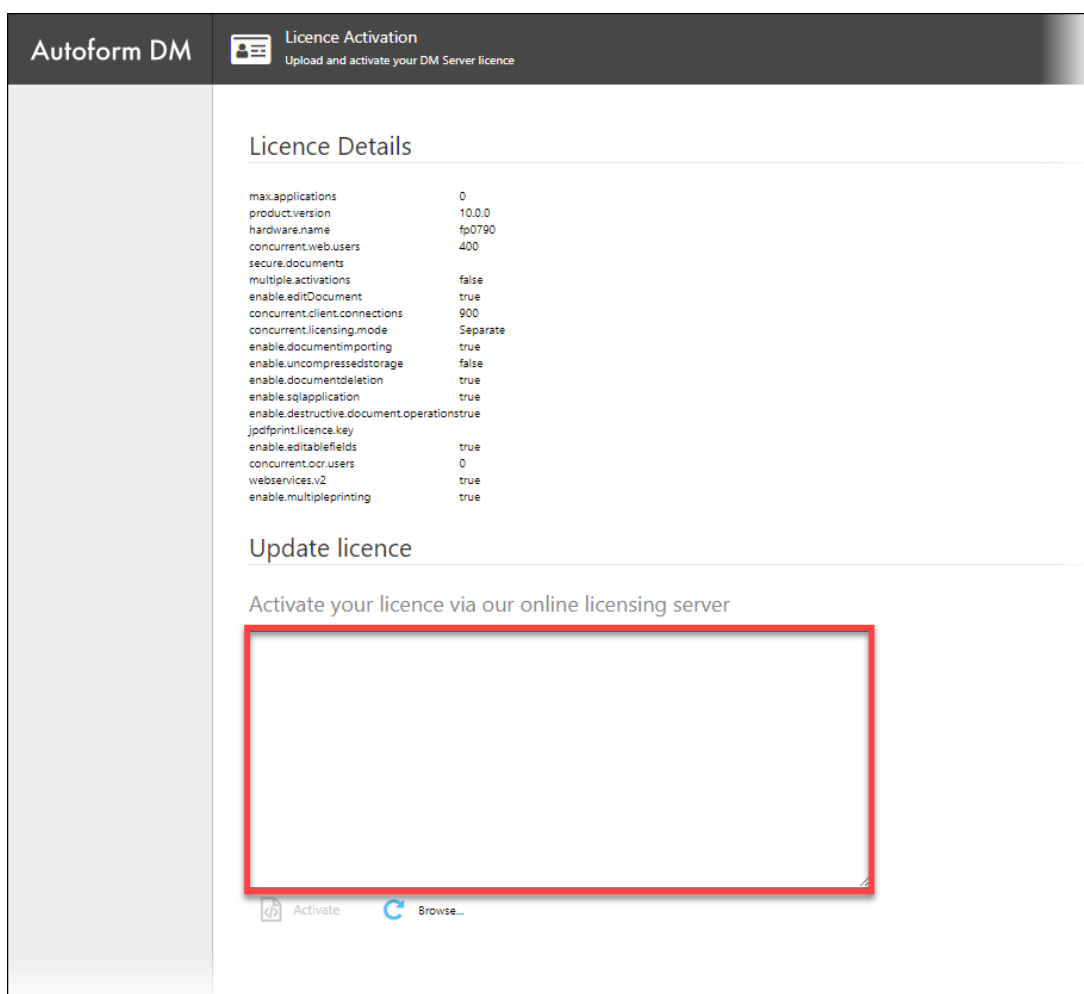


To update your DM license and view the features available in your licence, follow these steps:

1. Log into Autoform DM and select **Administration**.
2. Under *System Modules*, select **Licence Activation**.



3. Paste your licence code into the box or use the **Browse** button to navigate to the licence.lic file.



4. Click the **Activate** button.

The details of your new licence appear under *Licence Details*:

**Autoform DM** Licence Activation  
Upload and activate your DM Server licence

### Licence Details

max.applications	0
product.version	10.0.0
hardware.name	fp0790
concurrent.web.users	400
secure.documents	
multiple.activations	false
enable.editDocument	true
concurrent.client.connections	900
concurrent.licensing.mode	Separate
enable.documentimporting	true
enable.uncompressedstorage	false
enable.documentdeletion	true
enable.sqlapplication	true
enable.destructive.document.operationstrue	
jpgdprint.licence.key	
enable.editablefields	true
concurrent.ocr.users	0
webservices.v2	true
enable.multipleprinting	true

### Update licence

Activate your licence via our online licensing server

Activate Browse...

### Activation Code error

Once the Activate button is pressed, users may receive a message declaring that the licence is unable to be activated automatically.:

**Activation Code**

The licence was unable to be activated automatically, please send the following code to Formpipe for manual activation

`NjE4OTA0Nzg3MzUzNyN0ZWNoZGZdGRJlN1NhbmRib3gxI3NhbmRib3gxI1NZU1RFTSMxMC4wLjAUMTEuMC40I0Fkb3B0T3BlbkpESyNXaW5kb3dzIzFncnZlciAyMDE5IzEwLjA1Y1k1NjQ1yMwI2R1bW15IzAjMCMwI2R1bW15`

If this occurs, please contact [Formpipe Support](#) and provide them with the code from the box (the code contained in the box in the image above is an example).

### Evaluation Mode

If an activated licence is not available, Autoform DM can be put into *Evaluation Mode* where it will continue to work for 30 days before requiring an activated licence to function. We recommend using Evaluation Mode for out-of-hours upgrades where a new licence has not been requested in advance from Formpipe Support staff, or for test environments that are cleared down on a regular basis.

For more details, please read the [Overview](#) section of the Autoform DM Installation Guide.

#### Related Content

- [FormBytes - DM video tutorial released - Updating a DM License](#)
- [Video: Updating an Autoform DM License](#)