

How to update an Autoform DM Licence

Alex Clemons - 2023-03-02 - Comments (0) - Autoform DM General Information

Autoform DM

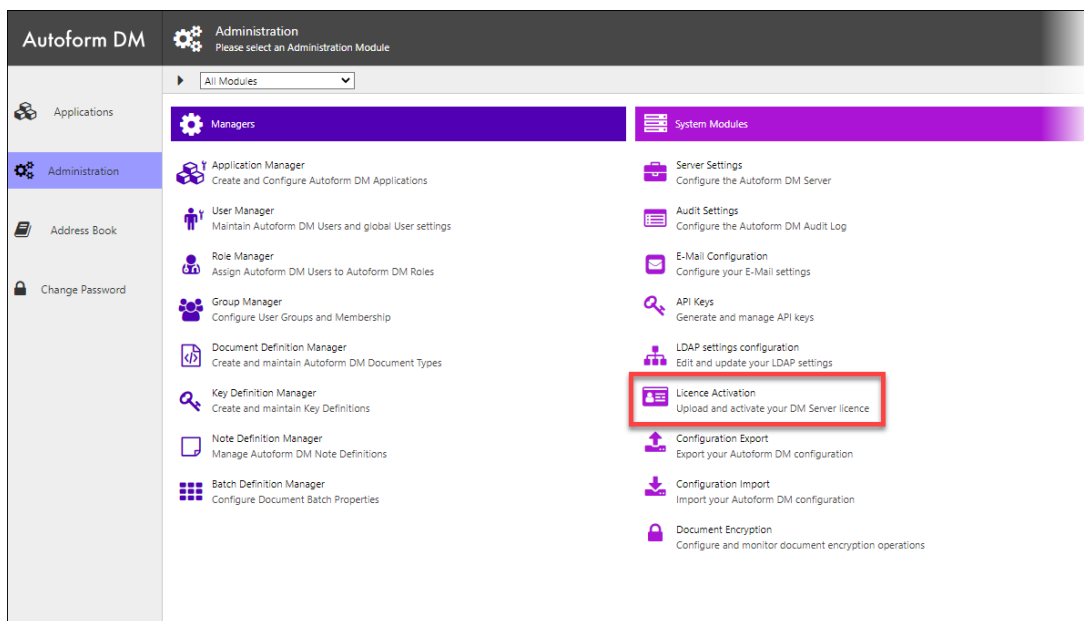
Video Tutorial

Learn how to update your Autoform DM licence with the help of our video tutorial. Click the **Watch Video** button below:

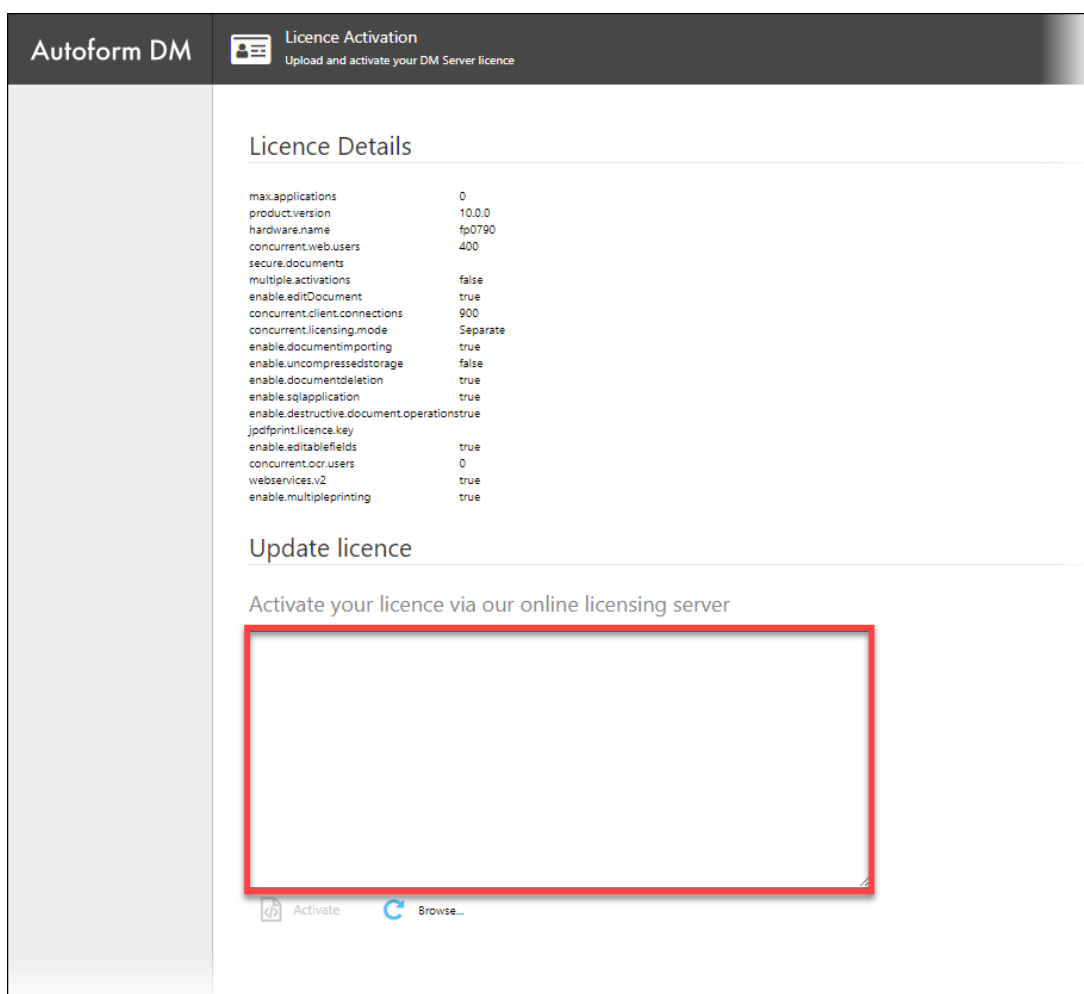


To update your DM license and view the features available in your licence, follow these steps:

1. Log into Autoform DM and select **Administration**.
2. Under *System Modules*, select **Licence Activation**.



3. Paste your licence code into the box or use the **Browse** button to navigate to the licence.lic file.



4. Click the **Activate** button.

The details of your new licence appear under *Licence Details*:

Autoform DM Licence Activation
Upload and activate your DM Server licence

Licence Details

max.applications	0
product.version	10.0.0
hardware.name	fp0790
concurrent.web.users	400
secure.documents	
multiple.activations	false
enable.editDocument	true
concurrent.client.connections	900
concurrent.licensing.mode	Separate
enable.documentimporting	true
enable.uncompressedstorage	false
enable.documentdeletion	true
enable.sqlapplication	true
enable.destructive.document.operation	true
jpgdprint.licence.key	
enable.editablefields	true
concurrent.ocr.users	0
webservices.v2	true
enable.multipleprinting	true

Update licence

Activate your licence via our online licensing server

Activate Browse...

Activation Code error

Once the Activate button is pressed, users may receive a message declaring that the licence is unable to be activated automatically.:

Activation Code

The licence was unable to be activated automatically, please send the following code to Formpipe for manual activation

`NjE4OTA0Nzg3MzUzNyN0ZWNoZGZdGRJlN1NhbmRib3gxI3NhbmRib3gxI1NZU1RFTSMxMC4wLjAUMTEuMC40I0Fkb3B0T3BlbkpESyNXaW5kb3dzIzFncnZlciAyMDE5IzEwLjA1Y1k1NjQ1yMwI2R1bW15IzAjMCMwI2R1bW15`

If this occurs, please contact [Formpipe Support](#) and provide them with the code from the box (the code contained in the box in the image above is an example).

Evaluation Mode

If an activated licence is not available, Autoform DM can be put into *Evaluation Mode* where it will continue to work for 30 days before requiring an activated licence to function. We recommend using Evaluation Mode for out-of-hours upgrades where a new licence has not been requested in advance from Formpipe Support staff, or for test environments that are cleared down on a regular basis.

For more details, please read the [Overview](#) section of the Autoform DM Installation Guide.

Related Content

- [FormBytes - DM video tutorial released - Updating a DM License](#)
- [Video: Updating an Autoform DM License](#)