

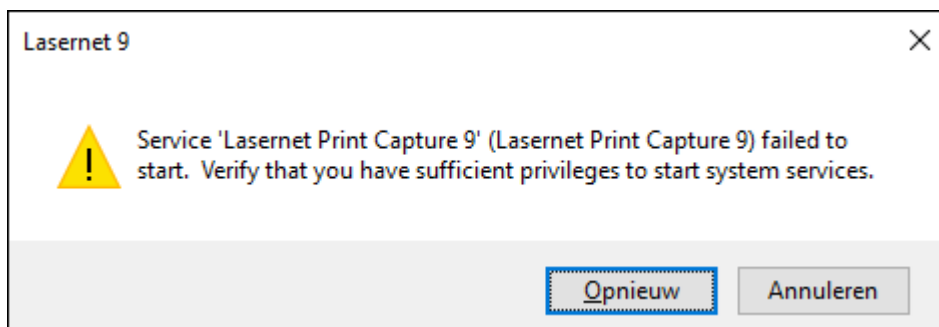
Knowledgebase > Lasernet > Lasename General Information > Error message: "Service 'Lasernet Print Capture 9' (Lasernet Print Capture 9) failed to start. Verify that you...system services."

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- 2023-10-24 - Comments (0) - Lasename General Information

Lasernet

When installing Lasename Developer 9.6 on a local machine, the following error message may occur:



Service 'Lasernet Print Capture 9' (Lasernet Print Capture 9) failed to start. Verify that you have sufficient privileges to start the system services.

To solve this issue, follow these steps when setting up Lasename 9.6:

1. Click **Cancel** on the error dialog and run the **Lasernet 9.6 Setup.exe** file as *Administrator*, click **Next** and accept the terms and conditions.
2. Click **Custom** to display the *Custom Setup* window.
3. Right-click **Server** and select '*Entire feature will be unavailable*'. Do the same for **Configuration Server** and **Client installers**.
4. Click **Next** and then **Install**.

To see a video of this solution, please click [here](#).