

## Error Message: "Lasename report [Lasename report name] '[character]'...position [position number]"

Alex Clemons - 2023-12-11 - Comments (0) - Lasename FO Connector FAQs

# Lasename for Dynamics 365

This article provides a solution for the following error message:

### Error

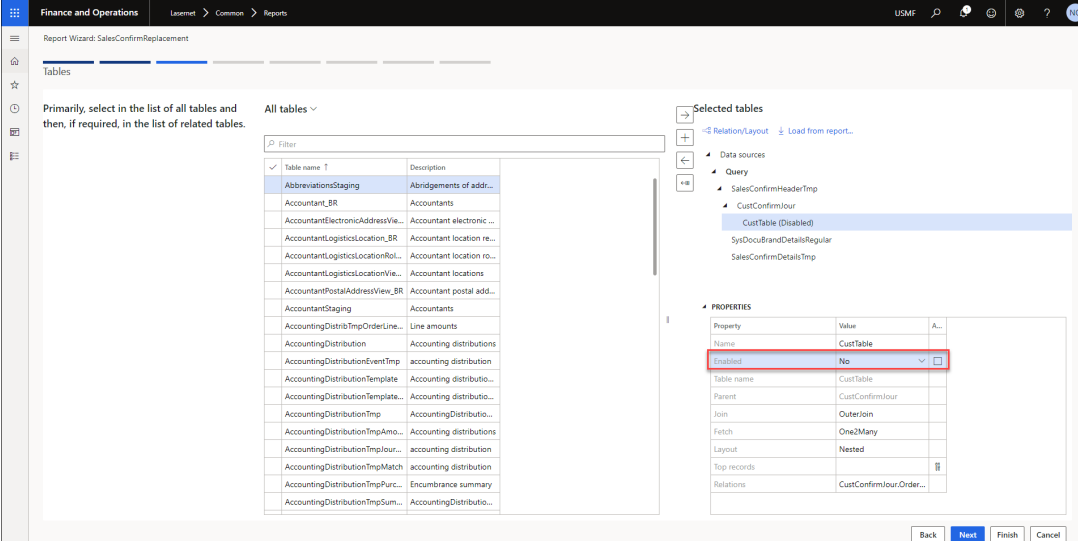
Lasename report [Report Name] '[character]', hexadecimal value [hexadecimal value], is an invalid character. Line 1, position [position number].

This error occurs when there is at least one character in the data that is not recognized by Dynamics 365 Finance and Operations and the Lasename Connector. This is most likely to occur when data has been copied from one source and pasted into FO.

### Solution

To correct this error, you will need to identify the faulty data and remove the unrecognizable character. The following steps can be carried out to help identify the character in the data:

1. Verify what table in your query has the faulty data by going to the Query Wizard and disabling the table you suspect. Run the report, has the error stopped?

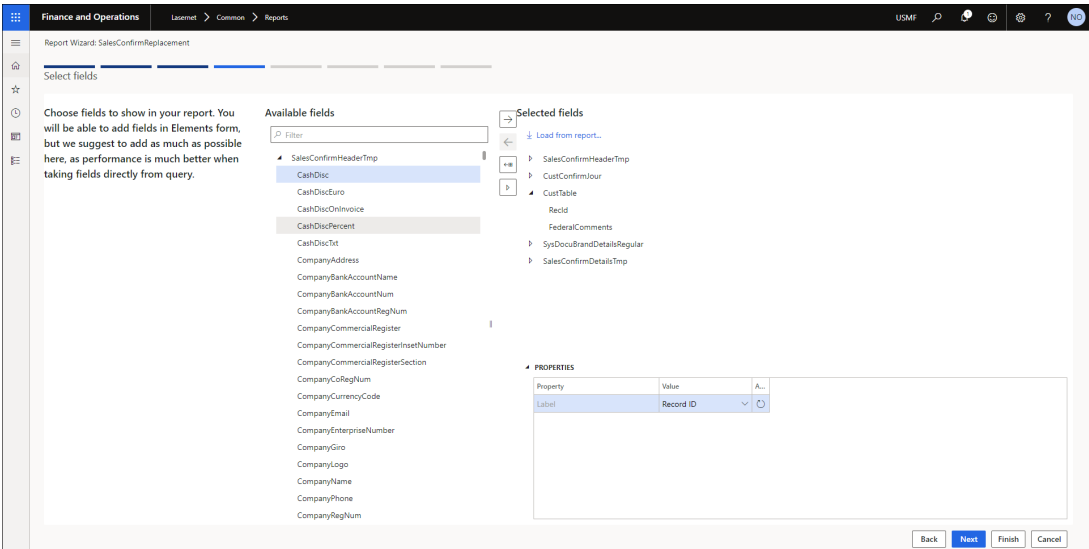


The screenshot shows the 'Query Wizard' in Microsoft Dynamics 365. The 'Tables' tab is selected, and a list of tables is displayed. The 'Selected tables' pane on the right shows the 'CustTable' table selected. The 'Enabled' checkbox for 'CustTable' is highlighted with a red box, indicating it should be disabled.

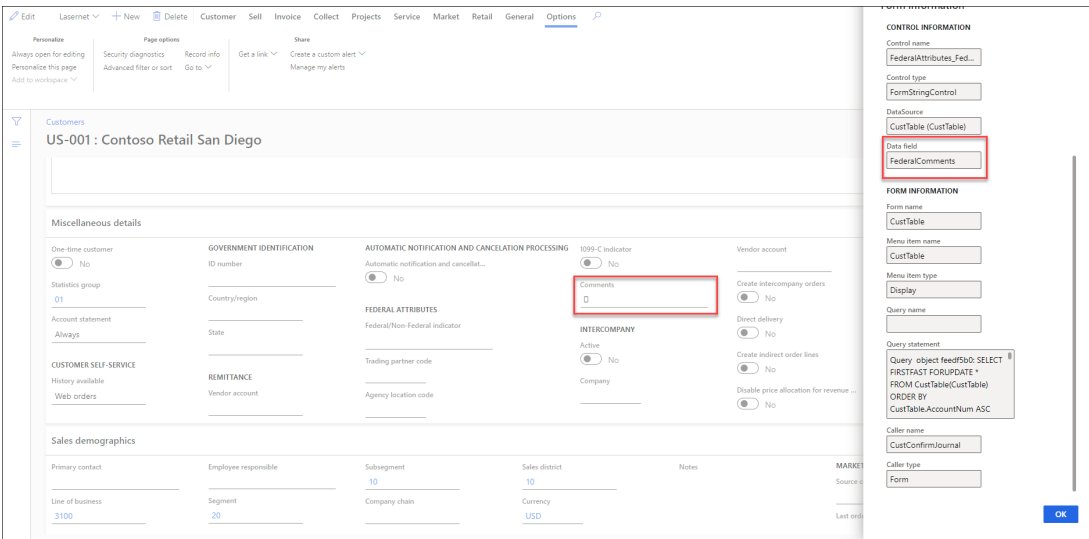
Table name	Description
AbbreviationsStaging	Abbreviations of add...
Accountant_BR	Accountants
AccountantElectronicAddressView...	Accountant electronic ...
AccountantLogisticsLocation_BR	Accountant location re...
AccountantLogisticsLocationRel...	Accountant location ro...
AccountantLogisticsLocationView...	Accountant locations
AccountantPostalAddressView_BR	Accountant postal add...
AccountantStaging	Accountants
AccountingDistributionOrderLine...	Line amounts
AccountingDistribution	Accounting distributions
AccountingDistributionEventTemp	accounting distribution
AccountingDistributionTemplate	Accounting distributio...
AccountingDistributionTemplate...	Accounting distributio...
AccountingDistributionTemp	Accounting distributio...
AccountingDistributionTempAmo...	Accounting distributions
AccountingDistributionTempFour...	accounting distribution
AccountingDistributionTempMatch	accounting distribution
AccountingDistributionTempPurc...	Encumbrance summary
AccountingDistributionTempSum...	Accounting Distributio...

Property	Value	A...
Name	CustTable	
Enabled	No	<input type="checkbox"/>
Table name	CustTable	
Parent	CustConfirmJour	
Join	OuterJoin	
Fetch	One2Many	
Layout	Nested	
Top records		
Relations	CustConfirmJour.Order...	

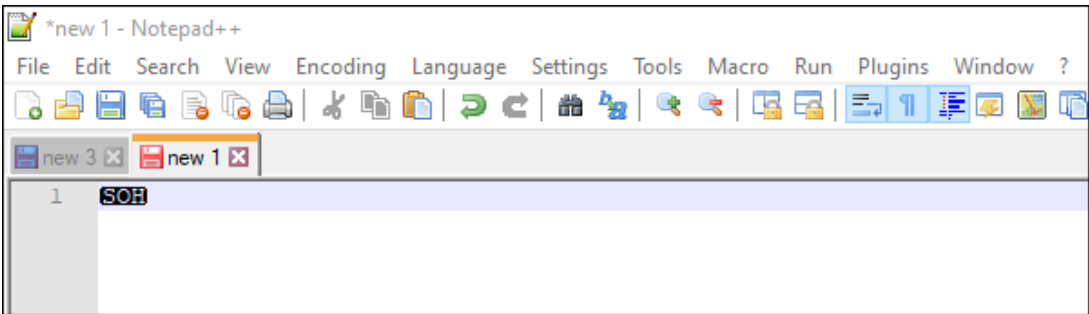
2. Now that you know which table contains the field throwing the error, review which fields from that table were added in the Query Wizard.



3. Check these specific fields in Dynamics 365 FO. For example, if the table with the field throwing the error is the CustTable, go to the Customer account and review the fields you are calling on in the report. You may be able to see the hexadecimal character displayed as an empty box as FO will not be able to display these characters either.



You can use third-party software such as Notepad++. Copy the fields into Notepad++, enable **View > Show Symbols > Show Whitespace** and **TAB** to ensure no special characters are in any of your fields.



4. Remove the field and run the report as normal.

The following is an example of what an invalid field may look like within FO:

Customers

US-001 : Contoso Retail San Diego

Miscellaneous details

01 | Always ^

One-time customer <input checked="" type="radio"/> No	<b>GOVERNMENT IDENTIFICATION</b> ID number	<b>AUTOMATIC NOTIFICATION AND CANCELATION PROCESSING</b> Automatic notification and cancellat... <input checked="" type="radio"/> No	1099-C indicator <input checked="" type="radio"/> No	Vendor account
Statistics group 01	Country/region	<b>FEDERAL ATTRIBUTES</b> Federal/Non-Federal indicator	Comments	Create intercompany orders <input checked="" type="radio"/> No
Account statement Always	State	Trading partner code	<b>INTERCOMPANY</b> Active <input checked="" type="radio"/> No	Direct delivery <input checked="" type="radio"/> No
<b>CUSTOMER SELF-SERVICE</b> History available	<b>REMITTANCE</b> Vendor account	Agency location code	Company	Create indirect order lines <input checked="" type="radio"/> No
Web orders				Disable price allocation for revenue ... <input checked="" type="radio"/> No

Copying this field into Notepad++ we see the following which indicates it is a control character and invalid:

