

## Error Message: 'Could not find the Connector-service for the current user-account!'

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# Lasernet for Dynamics 365

This article provides a solution for the following error message:



### Resolution

There are several options to fix this and we have listed the options in the order they should be attempted:

1. Run the Cloud Print Connector installer again and choose **Repair**. This will keep the current configuration.
2. Select **User** instead of Windows Service. However, this is not ideal if you run the Cloud Print Connector on the print server. This will keep the current configuration.



3. Uninstall the Cloud Print Connector, then reinstall it and reload the configuration. This will cause it to lose the configuration.

### Additional information

This sometimes occurs with Windows 10 after update 1803 (the April 2018 update) has been installed. The update will remove all non-Microsoft services that are using an executable located in .