

Emails not being sent with Outlook mail module. Error Message: "An existing connection was forcibly closed by the remote host."

Alex Clemons - 2022-08-25 - Comments (0) - Lاسernet Developer FAQs

Lاسernet

In previous versions of Lاسernet 9 and 10, an error message may appear informing you that emails have failed to send. This issue may begin with some emails failing intermittently and an "Unable to Post; ChilkatLog" error message is present in the Lاسernet log which states the following:

```
WindowsError: An existing connection was forcibly closed by the remote host.
```

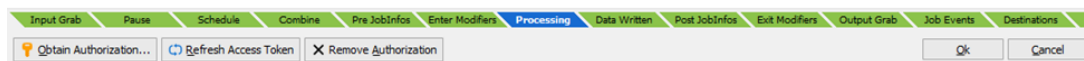
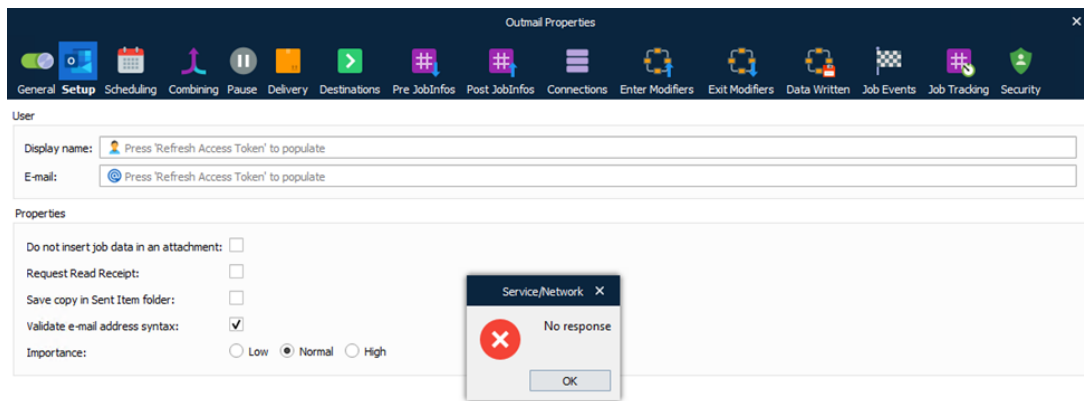
```
WindowsErrorCode: 0x2746
```

```
maxToReceive: 5
```

```
Failed to receive data on the TCP socket
```

```
Failed to read beginning of SSL/TLS record.
```

Additionally, if you attempt to use Refresh Access Token or Obtain Authorization on the Outlook Mail module, you will receive a dialog with the error "No Response":



Solution

Multiple fixes have been applied to the Outlook Mail module in recent Lasernet versions. The above error can be resolved by upgrading to Lاسernet version 9.15 and 10.3.0.

For more details on the fixes applied, please see our release notes:

[News / Lاسernet / Lاسernet 9 Release Notes - Formpipe Support Portal](#)

[News / Lاسernet / Lاسernet 10 Release Notes - Formpipe Support Portal](#)

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