

Clear out FailedJobs, temporary files and database (Lاسرنط 10)

Adam McStravick - 2023-11-01 - Comments (0) - Lاسرنط General Information



It might sometimes be necessary to clear Lاسرنط database and temporary files. The reasons can vary, but these are the main examples:

- There are many FailedJobs slowing down the Lاسرنط application.
- A Lاسرنط job keeps running while stuck in a loop, causing Lاسرنط to crash persistently.

This article explains how to clean your Lاسرنط application.

Clean Up Lاسرنط

Warning

Following this procedure will remove:

- All active jobs
- Any jobs paused for the Lاسرنط client

Follow these steps:

1. Ensure Inputs are paused and no jobs are running through Lاسرنط.

Note

If necessary, wait for any jobs to finish processing through Lاسرنط. You can check status using Lاسرنط Monitor.

2. Close all Lاسرنط applications.
3. Open Services and stop the Lاسرنط 10 and Lاسرنط Config 10 services. Alternatively, end them using Task Manager.
4. Open Task Manager and end the `sqlservr.exe` task.

Note

This is the process handling LocalDB for both service instance and config – because it is not a service, it cannot be stopped via services.



5. Clear all folders indicated in the following screenshot:



Note

- The Programdata folder might not be visible because it is hidden. In that case, type it in the search field.
- The databases folder only contains information including FailedJobs, ScheduledJobs, Pausejobs.
- There is nothing about the Lasernet configuration. If you use SQL Server as a database for running jobs, delete or rename the database yourself using your preferred SQL tool.

1. Go to Services and restart the Lascript 10 service first, followed by Lascript Config 10.

Note

The service database will be re-created in the database folder.

1. Resume inputs, if any.

Lascript will now be up and running again.

Troubleshooting

This section applies if you still have a problem after following the steps in the previous section.

It is possible to clear the running configuration loaded to the service. Follow these steps:

1. Repeat steps 1-5 in the previous section.
2. Open the Configuration folder and delete the files and folders.



3. Repeat steps 6 and 7 in the previous section.

The service will start without the configuration loaded in Lasernet Monitor, as shown.



1. Commit/Patch from Lascript Developer to reload the configuration to the service.