After downloading Lasernet printers in D365, no printers appear?

- 2022-10-17 - Comments (0) - Lasernet FAQs

After downloading Lasernet printers in D365, users report that no printers are available. To resolve this issue, the following procedure was taken:

Lasernet was uninstalled and then reinstalled using a **System User Account**. The previous logged-on user had no permissions to download the printer, so the user must be a local user.