

## After downloading Lاسernet printers in D365, no printers appear?

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# Lاسernet

After downloading Lاسernet printers in D365, users report that no printers are available. To resolve this issue, the following procedure was taken:

Lاسernet was uninstalled and then reinstalled using a **System User Account**. The previous logged-on user had no permissions to download the printer, so the user must be a local user.