Resolution and Workarounds for Lasernet Crashes on 31st December 2024 and 29th February 2028

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Known issues with Lasernet will cause some systems to crash on 31st December 2024 and 29th February 2028.

The following Lasernet systems are affected:

- **31st December 2024:** Lasernet 9.10 (and earlier) systems that use the Azure Storage modules.

- **29th February 2028:** Lasernet 10.7 (and earlier) systems that use the Scheduler feature and are configured in a particular way. The Scheduler issue is related to the Leap Day issue described here:
  https://support.formpipe.com/news/posts/leap-day-issue-in-lasernet

Formpipe has fixed these known issues in the latest Lasernet release. Customers can get a permanent fix for the issues by upgrading to Lasernet 10.8. Formpipe recommends always upgrading to the latest version of Lasernet.

Customers who cannot upgrade can implement one of the following workarounds:

- **31st December 2024 issue:** Disable the Azure Storage modules on 31st December 2024, then re-enable them on 1st January 2025.

- **29th February 2028 issue:** Disable the Scheduler Input and the scheduling of jobs in any module on 29th February 2028, then re-enable them on 1st March 2028.

If any further guidance or assistance is required, contact Formpipe Support via the **Create Ticket** button in the support portal.