

## What third-party applications can cause issues with Lاسernet?

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# Lاسernet

While Lاسernet is designed to work on every machine that meets the recommended system specifications, there are certain tools/software that can cause issues with Lاسernet. All antivirus, backup applications and anything else that directly accesses (and possibly locks) folders on the Lاسernet Server should be set up to ignore the %ProgramData%\Formpipe Software\Lاسernet v{ver} folder where {ver} is the version of Lاسernet currently installed.

As a general good practice, all folders which Lاسernet frequently uses to write and read data should be removed from these utilities. For example, the runtime directory as mentioned above - as certain antivirus software can 'lock' files while scanning them, preventing Lاسernet from processing these files.

Best practice also dictates that the *.grab* folder should be ignored since it can get filled with many thousands of tiny files which take such utilities a long time to process. In addition, all folders used as a *File Input* or *File Output* should be excluded, since they normally have a lot of data going through them.