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Missing Labels After a Lasernet Connector Upgrade

- 2022-10-19 - Comments (0) - AX 2012 FAQs



This article provides a solution for missing labels after upgrading Lasernet Connector for Microsoft Dynamics AX 2012.

Resolution

1. Stop the AOS service(s).

2. Locate the LAC label files (axLAC*.*). These can generally be found in:

C:\Program Files\Microsoft Dynamics AX\60\Server\MicrosoftDynamicsAX\bin\Application\Appl\Standard

3. Delete all the files named axLACxxx.alx

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🔶 Eavorites	Name *	Date modified	Туре	Size
E Desktop	axGLSth.alc	9/6/2013 9:04 AM	ALC File	720 KB
🐌 Downloads	AxGL5th.ald	9/5/2013 3:28 PM	ALD File	3,038 KB
🔚 Recent Places	AxGL5th.ald.bak	9/3/2013 4:15 PM	BAK File	3,038 KB
	axGLSth.ali	9/6/2013 9:04 AM	ALI File	2,064 KB
↓ Lbraries Documents Music Pictures Videos	axGLSzh-hans.alc	9/6/2013 9:04 AM	ALC File	720 KB
	AxGLSzh-hans.ald	9/5/2013 3:28 PM	ALD File	2,628 KB
	AxGLSzh-hans.ald.bak	9/3/2013 4:15 PM	BAK File	2,628 KB
	axGLSzh-hans.ali	9/6/2013 9:04 AM	ALI File	1,776 KB
	axLACda.alc	1/21/2014 10:43 AM	ALC File	32 KB
Computer	AxLACda.ald	1/21/2014 10:40 AM	ALD File	41 KB
🕌 Local Disk (C:)	📄 axLACda.ali	1/21/2014 10:43 AM	ALI File	80 KB
📬 Network	axLACde.alc	1/21/2014 10:43 AM	ALC File	32 KB
	AxLACde.ald	1/21/2014 10:40 AM	ALD File	47 KB
	axLACde.ali	1/21/2014 10:43 AM	ALI File	96 KB
	axLACen-gb.alc	1/21/2014 10:43 AM	ALC File	32 KB
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	📄 axLACen-gb.ali	1/21/2014 10:43 AM	ALI File	80 KB
	axLACen-us.alc	1/21/2014 10:42 AM	ALC File	32 KB
	AxLACen-us.ald	1/21/2014 10:40 AM	ALD File	39 KB
	axLACen-us.ali	1/21/2014 10:42 AM	ALI File	80 KB
	axPDSar.alc	9/6/2013 9:01 AM	ALC File	48 KB

4. Start the AOS service(s) again.

Additional information

If you are in doubt about having the latest label files, please contact your reseller.