

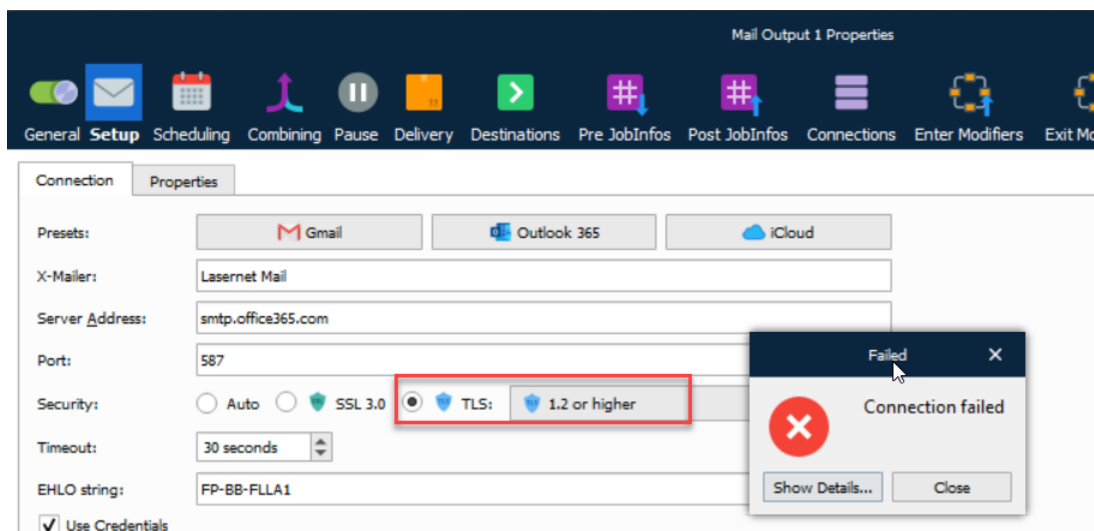
## TLS protocol in Office 365 causing Mail Output failure

Alex Clemons - 2024-04-12 - Comments (0) - Lasetnet General Information

# Lasernet

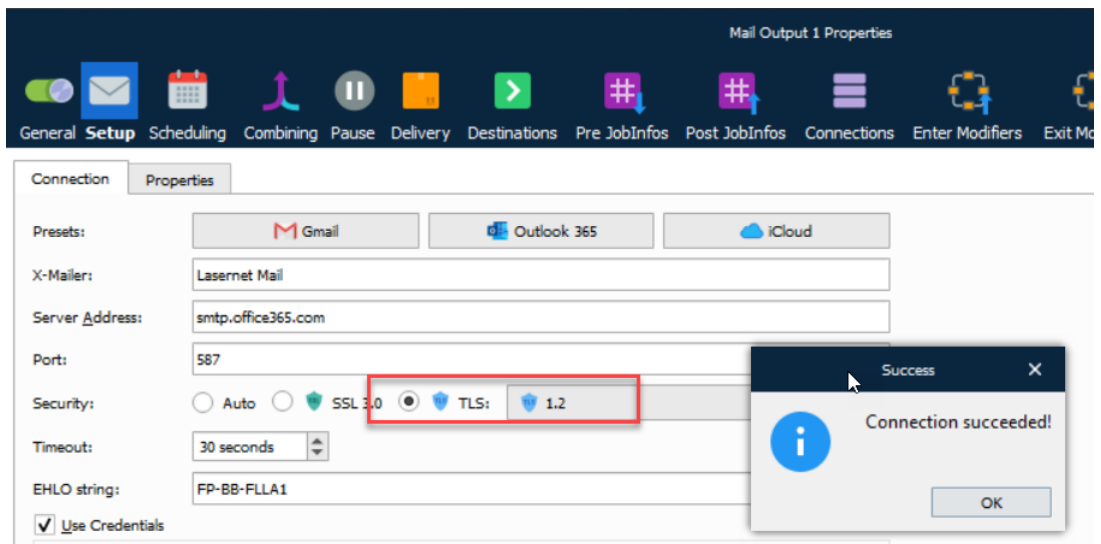
Microsoft has recently made a change to its TLS handling protocol. This has resulted in a connection failure with the Lasernet Mail Output port when using SMTP with Office365.

When **TLS 1.2 or higher** is selected, the connection fails:



### Solution

To solve this connection failure, ensure that users change the TLS setting by selecting **TLS 1.2** and then **Commit/Deploy**.



## Related Content

- [Microsoft's TLS protocol in Office 365 causing Mail Output failure](#)