How do I Enable Delete and New Buttons on Attachments?

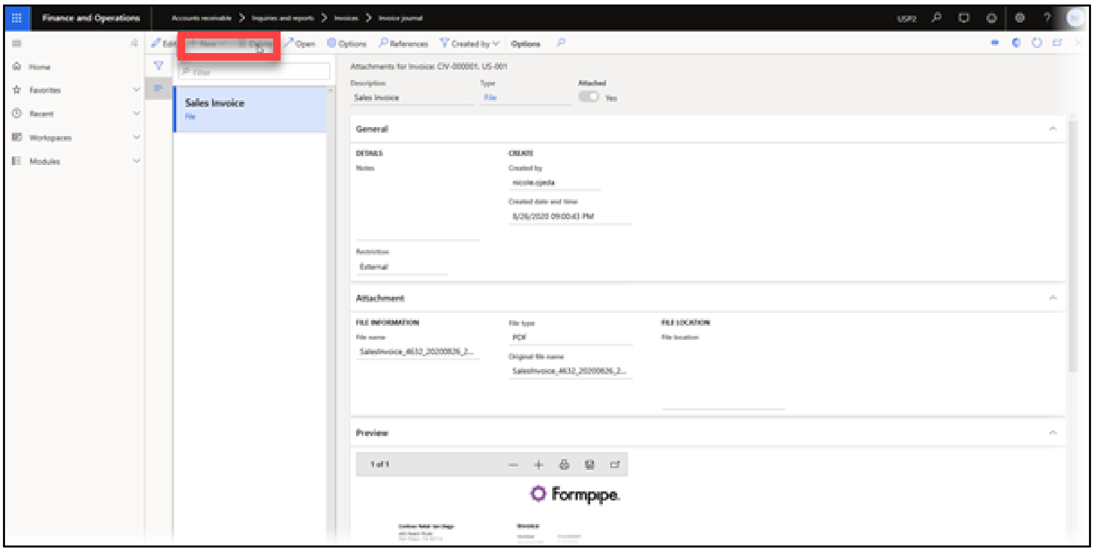
- 2023-11-30 - Comments (0) - Lasernet FO Connector FAQs

Lasernet for Dynamics 365

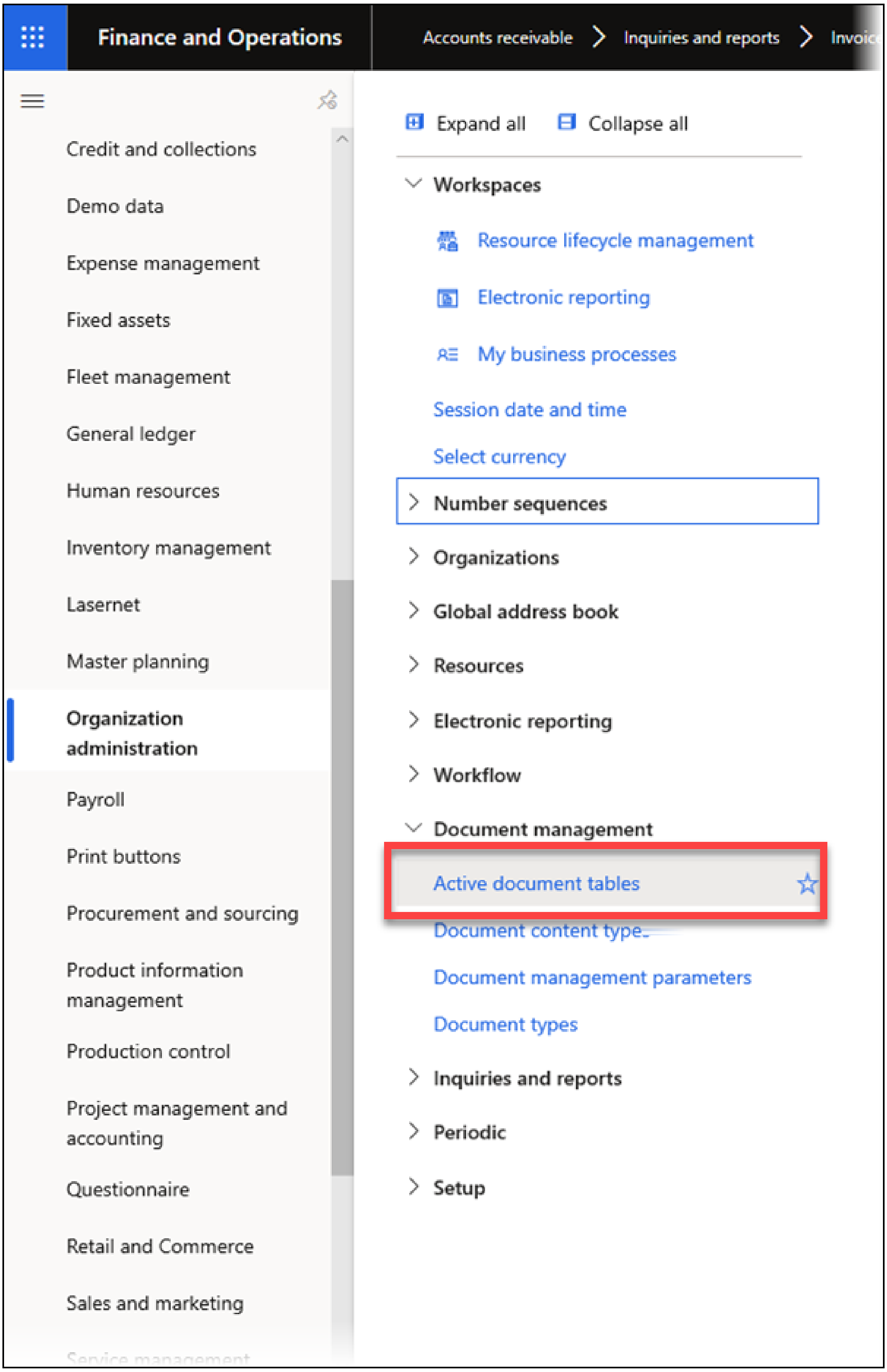
The purpose of this article is to provide a guide on enabling the **New** and **Delete** buttons found on the standard attachment forms in Dynamics 365. This is where a user can see the documents attached to a record from Document handling and also where a User might manually attach information.

Steps

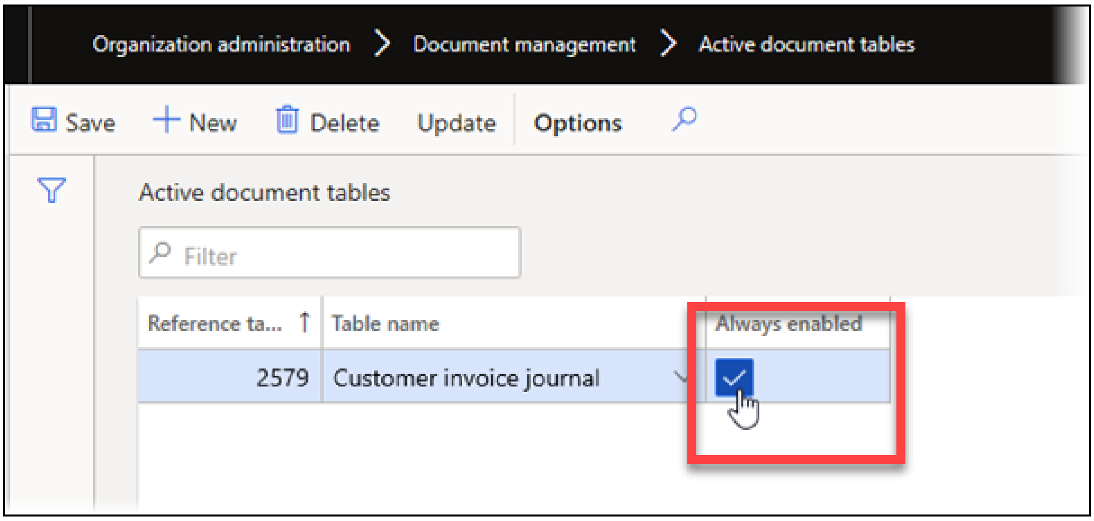
1. Navigate to your record, select the paperclip icon to view the attachments and validate if the New and Delete buttons are grayed out.



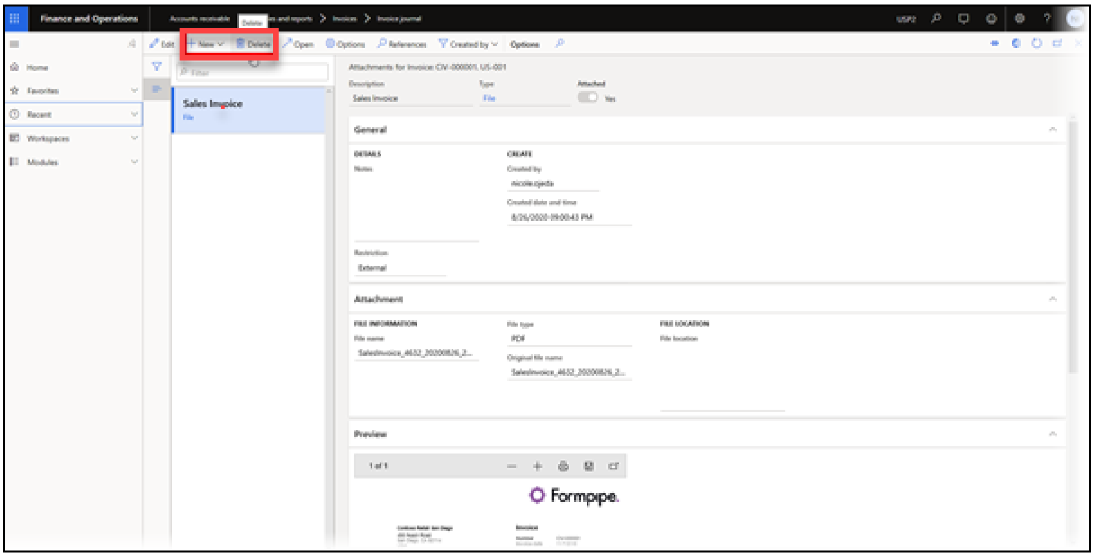
2. Navigate to **Organization Administration** > **Document management** > **Active document tables**.



3. Add a new record, choose the reference tables for the attachments and select the **Always enabled** checkbox.



4. Verify. The **New** and **Delete** buttons are now available for selection.



Additional information

More information can be found on Microsoft's website:

https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/configure-document-management