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How do I Resolve a Greyed Out Archive Button?

Alice Petruzzella - 2024-11-15 - Comments (0) - Lasernet FO Connector FAQs

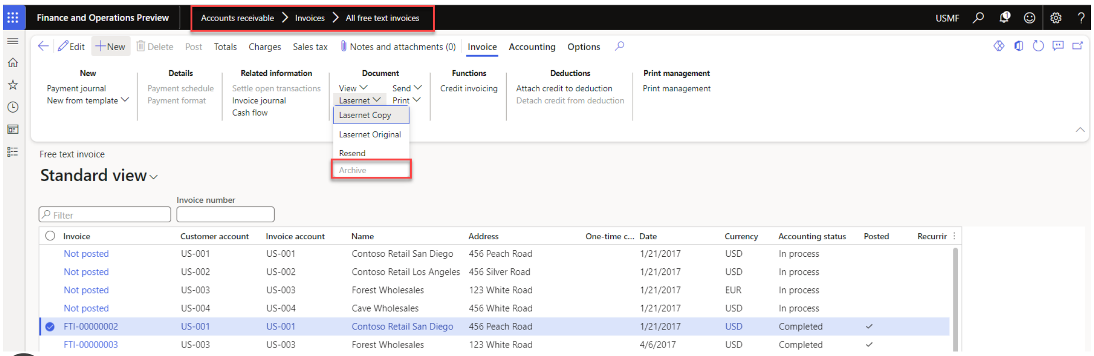
Lasernet for Dynamics 365

Issue

The **Archive** button on a form link leads to the file saved in the Lasernet Archive. This button is active if an archived file exists.

However, in some cases, this button may be greyed out, even when an archived file exists.

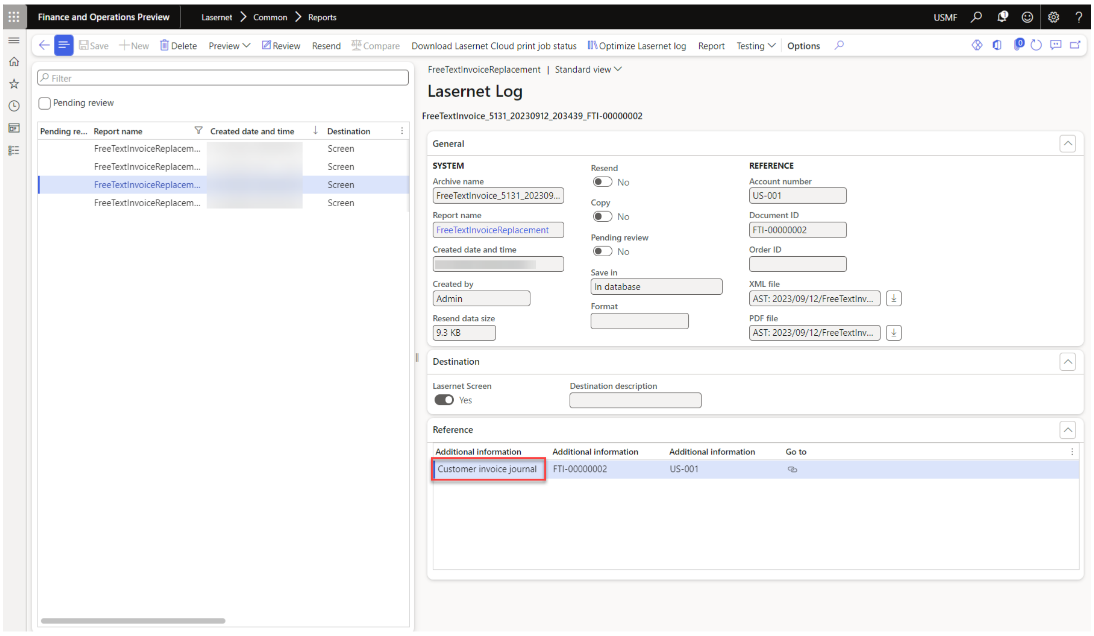
In the following image, the **Archive** button is greyed out for a free text invoice on the **All free text invoices** list page:



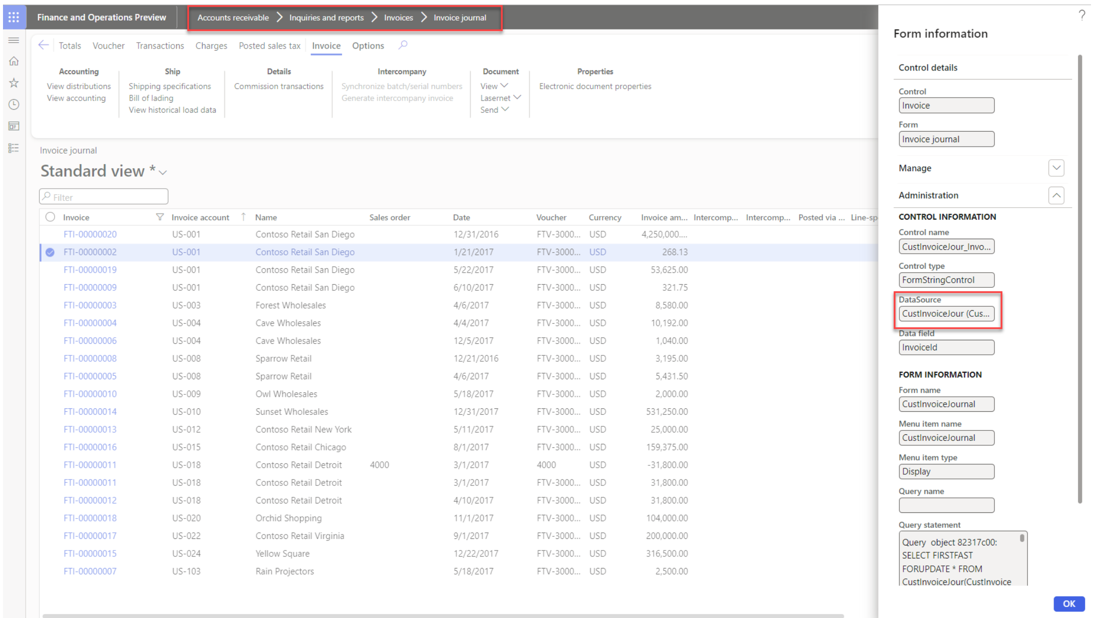
Cause

The reason why the **Archive** button is not active, is that the archived file's reference archive table is different from the data source on this form.

In the following image, the archived file's reference archive table is the **Customer invoice journal**:



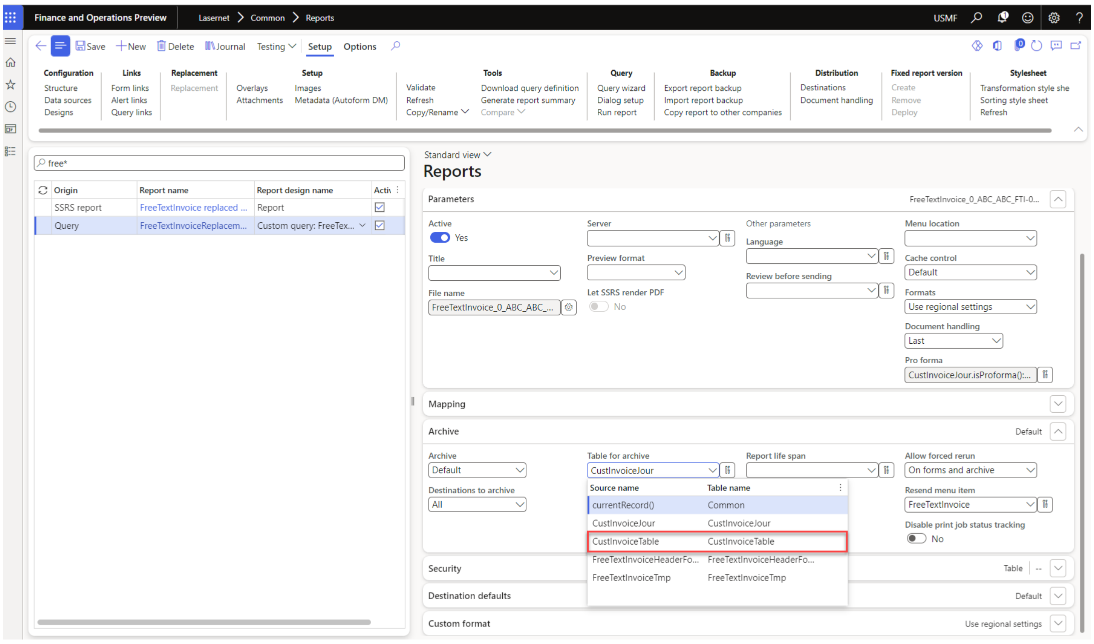
However, the form link with the **Archive** button is on the **All free text invoices** list page. The data source for this form is **CustInvoiceTable**.



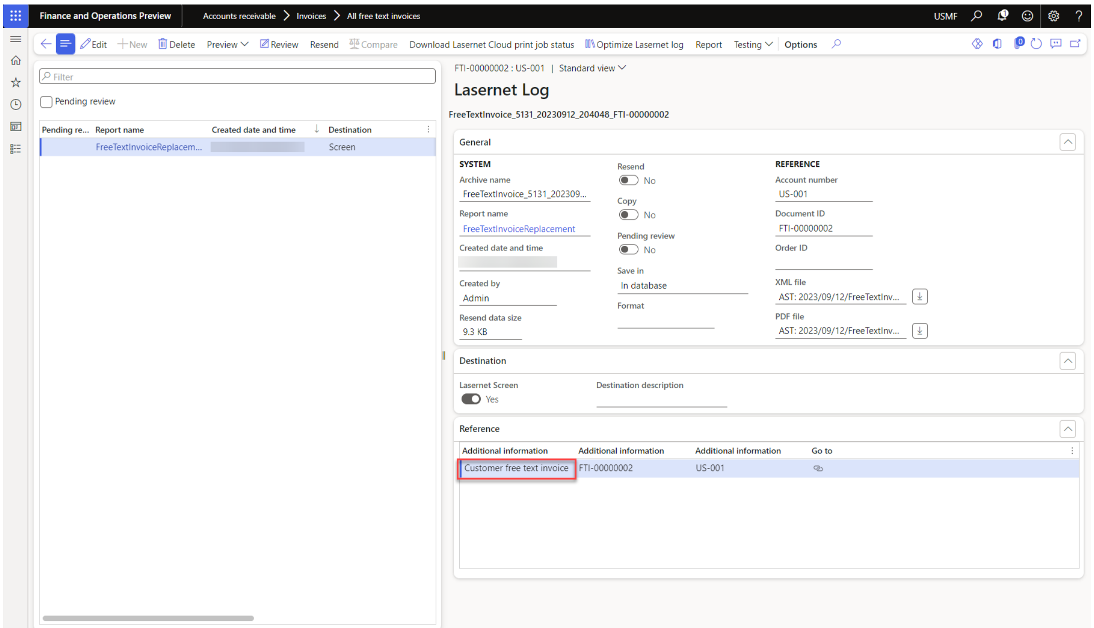
Solution

The report's **Table for archive** must be updated to match the data source on the form where you are trying to select the **Archive** button. To do so, follow these steps:

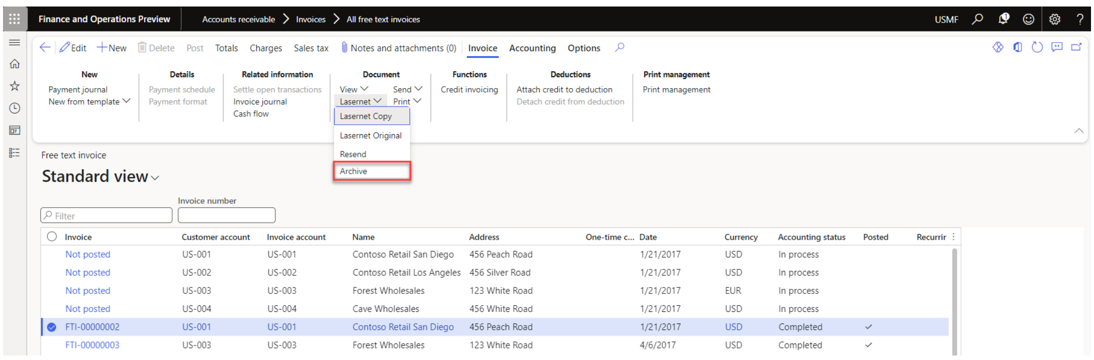
1. Set the **CustInvoiceTable** as the **Table for archive**.



2. Print the report again to create an archive file with a reference to the new **Table for archive**.



The **Archive** button is now active on the **All free text invoices** list page.



Note

If you cannot locate the **DataSource** for the report, open the **Query wizard** and check the main table (for instance, if you are dealing with a custom report that is using the **PurchTable**, set the **Table for archive** to be **PurchConfirmationRequestJour**).

Typically, the **Table for archive** is set from the workspace where the report is run. For example, when running a record from **Sales Confirmation**, expect a relevant **Table for archive** to be there.

This information can be found by right-clicking a record and viewing the form information.