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How Do I Reset the Admin Password? Harley Britcher - 2025-01-10 - Comments (0) - Lasernet FAQs

Lasernet

In some cases, the Lasernet administrator password may need to be reset. In order to do this, you will need admin rights on the server on which your Lasernet Config Server is installed. To reset your password, perform the following actions:

1. Open the Windows Start menu and search for "services.msc".

🖅 Run	×
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
<u>O</u> pen:	~
	OK Cancel <u>B</u> rowse

- 2. Scroll down the services list to find the Lasernet Config and Lasernet 10 services.
- 3. Right-click each of them and click **Stop**.

💫 Services				
File Action View Help				
Services (Local) Name	Status	Startup Type	Log On As	
Casernet 10 (Default:3279)		Automatic	Local System	
Lasernet 10 (Prod:3280)	Casemet 10 (Prod:3280)			
Lasernet Config 10		Automatic	Local System	

4. Open Task Manager and navigate to the details tab to locate any instances of **sqlservr.exe**.

5. Right-click it and then click **End task**.

🧐 Task Manager									-		\times
Eile Options View											
Processes Perform	nance App history St	artup	Users	Details	Services						
Name						User name	CPU	CPU time	Working	set (memory)
sqlceip.exe						SQLTELEME	00	00.00.02		72.484 K	¢
sqlservr.exe	Fachtach	_			5972	MSSQL\$LN	00	00.05.53		257.804 K	< (
sqlwriter.exe	End task	-0-			5624	SYSTEM	00	00.00.00		7.020 K	¢
StartMenuExper	End process tree				10348	Torben	00	00.00.03		81.616 K	¢
svchost.exe	Provide feedback				648	SYSTEM	00	00.00.15		31.620 K	¢
svchost.exe	Set priority	>			1168	NETWORK	00	00.00.26		16.664 K	¢
svchost.exe	Set affinity				1216	SYSTEM	00	00.00.07		8.604 K	¢
svchost.exe	Analyze wait chain				1456	LOCAL SERV	00	00.00.00		6.588 K	<
svchost.exe	UAC virtualization				1464	LOCAL SERV	00	00.00.05		11.204 K	¢
svchost.exe	Create dump file				1492	LOCAL SERV	00	00.00.07		10.708 K	¢
svchost.exe	Orea file le setier				1624	SYSTEM	00	00.00.00		9.792 K	¢
svchost.exe	Open file location				1636	LOCAL SERV	00	00.00.00		11.472 K	¢
svchost.exe	Search online				1740	LOCAL SERV	00	00.01.03		19.320 K	¢
svchost.exe	Properties				1784	SYSTEM	00	00.00.02		14.596 K	¢
svchost.exe	Go to service(s)				1856	SYSTEM	00	00.00.00		7.924 K	¢
<											>
Fewer details										End task	k

6. Run a Windows Command Prompt with Admin permissions.

7. Type cd C:\Program Files\Formpipe Software\Lasernet 10\ in order to change the directory to the Lasernet 10 installations folder.

8. Run LnConfig.exe in the Command Prompt with the following parameter:

LnConfig.exe -reset-admin-password.

Note

This will generate a list of database errors, as the database is no longer being utilized by the sqlservr.exe process. This means it is now open to a password reset. As a result, a new password for the admin account is generated and shown in the console. This must be changed when you next log into the config server website.

9. In services.msc, restart the Lasernet Config 10 and Lasernet 10 Services.

The **sqlservr.exe** will automatically restart when the Lasernet Config 10 and Lasernet 10

Services are started.