

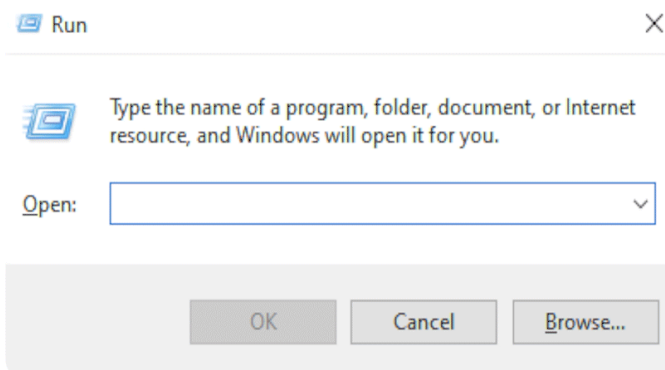
How do I reset the Admin Password?

Harley Britcher - 2023-11-02 - Comments (0) - Lasename FAQs

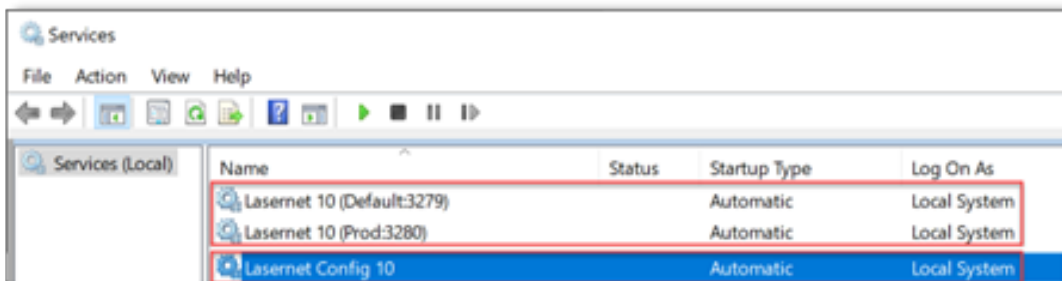
Lasename

In some cases you may need to reset your password, in order to do this you will need admin rights on the server that your Lasename Config Server is installed on. In order to do this, please follow these steps:

1. Click the menu and search 'services.msc'

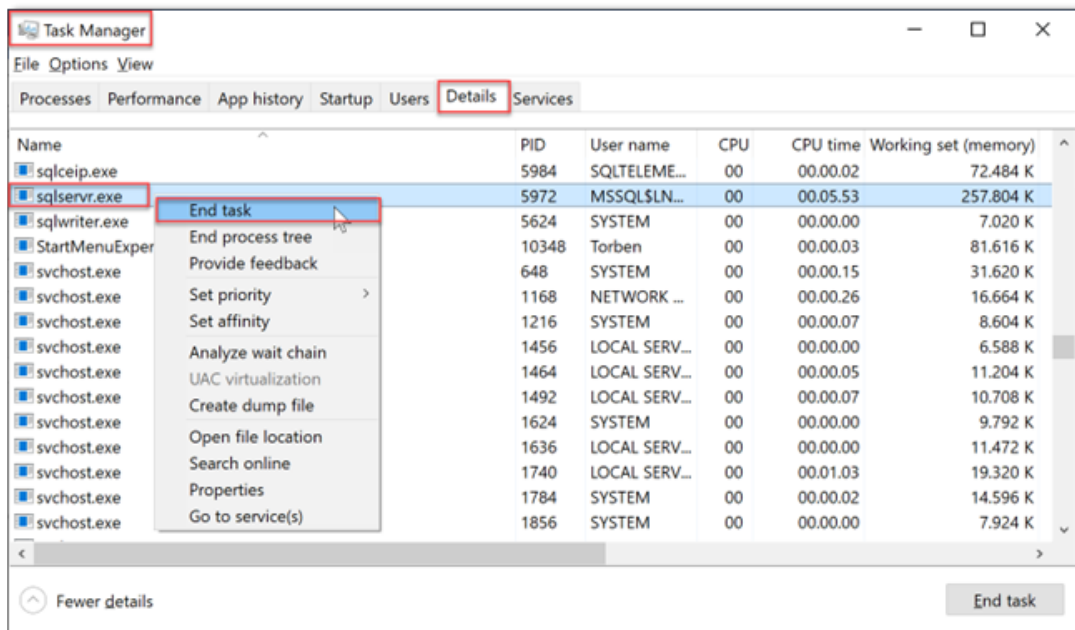


2. Scroll down the services list to find Lasename Config and Lasename 10 service(s). Right click on them and click **Stop**.



3. Open Task Manager, Navigate to the details tab, locate any instances of **sqlserver.exe** right click and select end task.

This step is only needed when using SQL Server LocalDB for the Lasename Config Server.



4. Run a Windows Command prompt with Admin Rights
5. Type **cd C:\Program Files\Formpipe Software\Lasernet 10** in order to change the directory to Lasernet 10 installations folder.
6. Run *LnConfig.exe* in the command prompt with the following parameter:
LnConfig.exe -reset-admin-password

This can generate a list of database errors. Due to the fact that the database is no longer in use by the **sqlserver.exe** process. This means it is now accessible for a password reset. As a result, a new password for the admin account is generated and shown in the console. This must be changed when you next log into the config server website.

7. In *services.msc* restart the Lasernet Config 10 and Lasetnet 10 Service(s).

The **sqlserver.exe** will automatically start again when Lasetnet Config 10 and Lasetnet 10 Service(s) are started.