

## How do I check and reprocess failed jobs in Lاسernet?

Ross Glover - 2021-03-26 - Comments (0) - Lاسernet FAQs

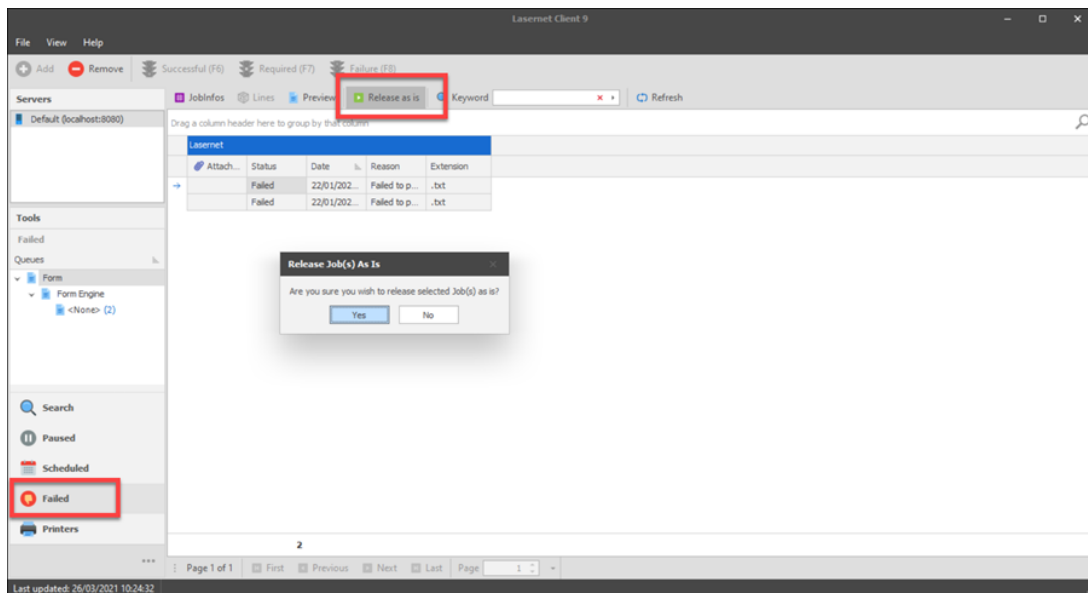
# Lاسernet

If a job has failed in Lاسernet, it is often because communication cannot be established between an output module and the external environment. Failed jobs can be reprocessed or 'released'.

### Lاسernet 9 - Client

To retry a failed job, follow these steps:

1. Click the **Failed** option in the *Tools* menu and any failed jobs will appear in the *Workspace*.
2. Select the job you wish to retry, click the **Release as is** tab in the *Toolbar* and click **Yes** in the popup box to release the job 'as is'.



Lاسernet will process the job again from the same state in which the job failed earlier and try to reconnect and send again. If the job is successful it will be registered as a succeeded job and will be removed from the failed job queue.

Alternatively, click the **Remove** to delete jobs from the failed job queue.

FileViewHelp

Add

Remove

Successful (F6)

Required (F7)

Failure (F8)

Servers

Default (localhost:8080)

JobInfos

Lines

Preview

Release as is

Keyword

Drag a column header here to group by that column

Lasernet

Attach...

Status

Date

Reason

Extension

Failed

22/01/202...

Failed to p...

.txt

Failed

22/01/202...

Failed to p...

.txt

Tools

Failed

Lasernet					
Attach...	Status	Date	Reason	Extension	
	Failed	22/01/202...	Failed to p...	.txt	
	Failed	22/01/202...	Failed to p...	.txt	