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## Error Messages: "The underlying connection was closed. / The web service returned an invalid XML document."

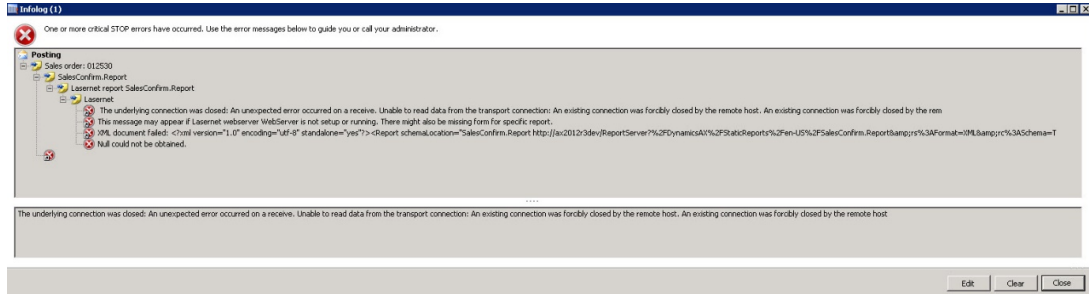
- 2022-10-10 - Comments (0) - AX 2012 FAQs



This article provides a solution for the following error messages that may appear when trying to print to **Lasernet Screen** in AX 2012.

### Lasernet 7:

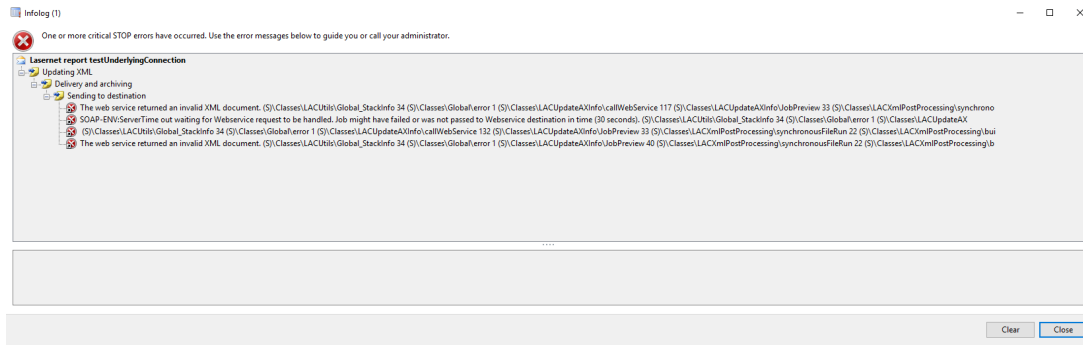
*The underlying connection was closed. An unexpected error occurred on a receive. Unable to read data from the transport connection: An existing connection was forcibly closed by the remote host.*



### Lasernet 9:

*The web service returned an invalid XML document...*

*SOAP-ENV:ServerTime out waiting for Webservice request to be handled. Job might have failed or was not passed to Webservice destination in time...*



These issues have resulted from no **Form** matching the incoming XML file on the **Lasernet Server**.

### Resolutions

Ensure you have a **Form** in the **Form list** that recognises the incoming XML file through criteria. Newly created reports without a designated form should be recognized by a Blank form.

**Lasernet 7:**

**LaserNet7 AX 2012 R3 - Lasernet Developer 7 (AX2012R3DEV\fpuser)**

File Edit Servers View Help

Open Update Validate Retrieve Cancel update Add Edit

Servers

- Master
  - Prod (AX2012R3DEV:3279)

Engines

- Form Engines
- Forms
- XML Transformer Engines
  - XML Transformer

XML Transformer

| Name                     | Flag | Details | Index        |
|--------------------------|------|---------|--------------|
| <b>XML Transformer</b>   |      |         |              |
| PSAProjInvoice           |      |         |              |
| Blank                    |      |         |              |
| <b>Forms</b>             |      |         | <b>(1 in</b> |
| SalesConfirmation        |      |         |              |
| WMSPickingList_OrderPick |      |         |              |
| SalesPackingslip         |      |         |              |
| SalesInvoice             |      |         |              |
| FreeTextInvoice          |      |         |              |
| PSAProjInvoice           |      |         |              |
| PurchPurchaseOrder       |      |         |              |
| CustInterestNote         |      |         |              |
| CustCollectionJour       |      |         |              |
| CustAccountStatment      |      |         |              |
| SalesQuotation           |      |         |              |
| InventTransferShip       |      |         |              |
| Resend                   |      |         |              |
| Blank                    |      |         |              |
| Template AX2012          |      |         |              |
| Giro - FIK751            |      |         |              |

Servers

Modules

Forms

Lasernet 9:

| Name                            | Flag | Details |
|---------------------------------|------|---------|
| <b>Dynamics365 Transformer</b>  |      |         |
| FreeTextInvoice                 |      |         |
| PSAProjInvoice                  |      |         |
| CustCollectionLetter            |      |         |
| JobInfo Scanner                 |      |         |
| <b>Dynamics365 Forms</b>        |      |         |
| Cheque_US                       | ■    |         |
| CustAccountStatement_Replac...  | ■    |         |
| CustCollectionJourReplacement   | ■    |         |
| CustInterestNoteReplacement     | ■    |         |
| FreeTextInvoiceReplacement      | ■    |         |
| InventTransferShipReplacement   | ■    |         |
| PSAProjInvoiceReplacement       | ■    |         |
| PurchPurchaseOrderReplacem...   | ■    |         |
| SalesConfirmationReplacement    | ■    |         |
| SalesInvoiceReplacement         | ■    |         |
| SalesPackingslipReplacement     | ■    |         |
| SalesQuotationReplacement       | ■    |         |
| WMSPickingList_OrderPickRepl... | ■    |         |
| Blank                           |      |         |

### Additional Information

The Lasernet Monitor will look like this:

#### Lasernet 7:

```

AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PagesInPoolJobID = 1
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageWidthID = 5906
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageLengthID = 10
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F No form match found on page 1, skipping it
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_XML_TRANSFORMER_4214F71_F338_482E_9924_7E8B4B9B17AA
AX2012R3DEV_XML_TRANSFORMER_4214F71_F338_482E_9924_7E8B4B9B17AA Committed job AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64B74C
AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64B74C Committed job AX2012R3DEV_XML_TRANSFORMER_3028C62_8D52_49AF_8B80_6608DC64B74C
AX2012R3DEV_VBESSEWER_D013AB46_1E2C_4FDE_99C7_2B0B9B350036 Job AX2012R3DEV_VBESSEWER_D013AB46_1E2C_4FDE_99C7_2B0B9B350036 was 'Last Man Standing'. 4 rows cleaned from database
AX2012R3DEV_VBESSEWER_D013AB46_1E2C_4FDE_99C7_2B0B9B350036 Committed job AX2012R3DEV_VBESSEWER_D013AB46_1E2C_4FDE_99C7_2B0B9B350036
AX2012R3DEV_VBESSEWER_D013AB46_1E2C_4FDE_99C7_2B0B9B350036 Error calling callback (Unknown)
HttpSendHttpResponse failed with error = 87. Enable debug logging to see details
Content-Type*, Content-Disposition*, HttpStatusCode=60816, Reason*, EntityStrings*, EntityLength=0, Allow

```

#### Lasernet 9:

```

Job 2020-05-19 22:22:49.527 XML Transformer - XML Transformer 9752 No form matched
Job 2020-05-19 22:22:49.527 Form - Forms 9752 No form match found on page 1, skipping it

```

### Related Content

- [Error message: "Failed to pass job: Cannot assign requested address"](#)