

Error Message: 'Unable to reprint label from mobile device.'

- 2023-11-30 - Comments (0) - Lasetnet FO Connector FAQs

Lasernet for Dynamics 365

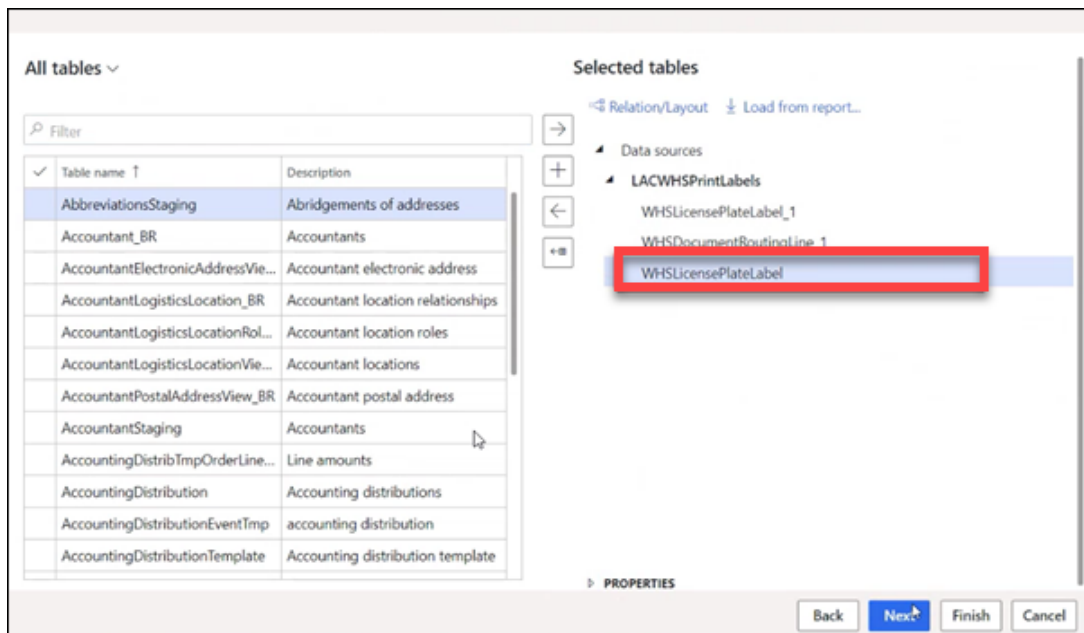
The purpose of this article is to provide a solution to being unable to reprint labels for mobile device printing. This issue occurs in Lasetnet Connector version **6.1.0.7** when the user tries to reprint a label and no data is generated. The following error message is displayed:

Error

Unable to reprint label from mobile device.

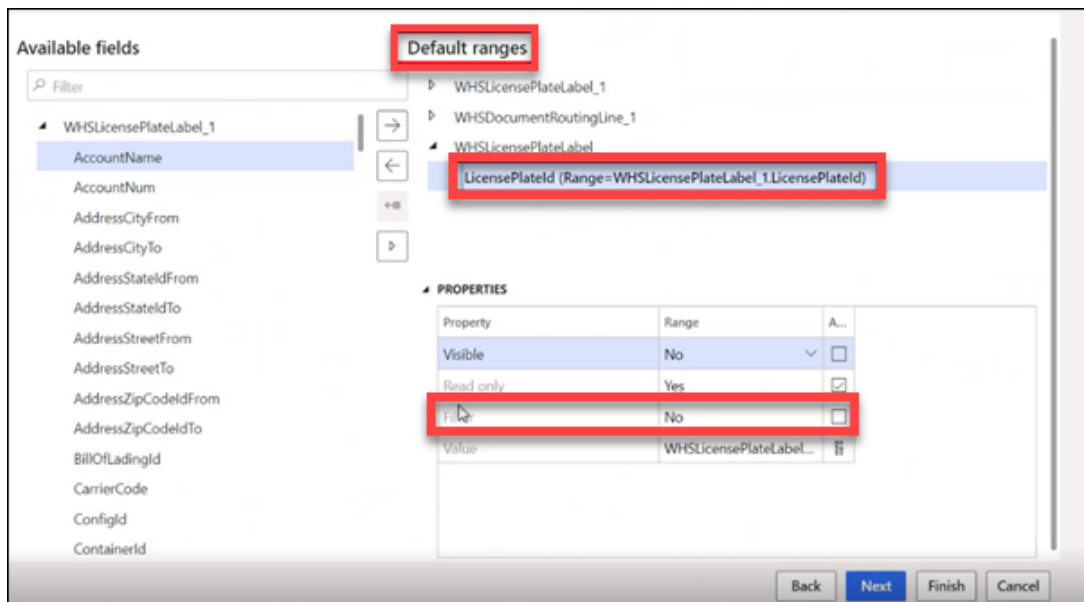
To resolve the issue, follow these steps:

1. Add the **WHSLicensePlateLabel** table to the query again, as shown:



2. Click **Next**, (you do not need any Fields on this table) and proceed to the **Default Ranges**.

3. Add a **LicensePlateID** field for the new table, clear the **Filter** checkbox and use the Expression Editor to map it to the **LicensePlateID** field from the original WHSLicensePlateLabel_1.



4. Finish and test again. Please check the XML in the journal and verify that the original WHSLicensePlateLabel_1 table contains the needed data in the reprint.

We have released a fix for this issue in Lasernet FO Connector 6.2.0.2007022

Related Content

- [Error Message: 'Updating XML Processing Custom fields #Field# elements in #StructureSection# The value #TableName# is not found in the map.'](#)