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Error Message: "Server failed to authenticate the request. Make sure the value of Authorization header is formed correctly including the signature."

Alex Clemons - 2021-12-06 - Comments (0) - Lasernet Developer FAQs

Lasernet

The following error indicates that there was an issue connecting to the Azure storage account:

	Error	×
×	Server failed to authenticate the request. Make sure the value of header is formed correctly including the signature.	Authorization OK

Lasernet monitor log:

Server failed to authenticate the request. Make sure the value of Authorization header is formed correctly including the signature.

You may see this error in the Lasernet Monitor log when trying to validate the Lasernet server from the Lasernet connector for Dynamics 365 F&O. This error may also appear when you select "Test connection" on the Azure storage connection within the Lasernet Developer.

Solution

1. Navigate to **Lasernet Developer** > **Commands** and double-click the Azure storage you are trying to use.

2. Identify what type of credentials you are using to connect to the Azure storage:

If you are using *Name* + *Key*, go to your Azure portal and find your storage account. The key may have been rotated. Copy the connection string.

Microsoft Azure	, P Search resources, services, and docs (G+/)	国际 🖗 @ の 尽			
Home > Storage accounts > sto	Home > Storage accounts > storage				
» 🔶 storage	Access keys	×			
P Search (Ctrl+/)	Hide keys ① Set rotation reminder ② Refresh				
Overview Activity log	Access keys authenticate your applications' requests to this storage account. Keep your keys in a secure location like Azure Key Vault, and replace them often with new keys. The two keys allow you to replace one while still using the other.				
Tags	Remember to update the keys with any Azure resources and apps that use this storage account. Learn more D				
Diagnose and solve problems	Storage account name				
Access Control (IAM)	storage				
💕 Data migration	key1				
🗲 Events	Last rotated: 8/11/2021 (113 days ago)				
Storage browser (preview)	🗘 Rotate key				
Data storage	Key				
Containers	Connection string				
File shares					
Cueues	key2				
Tables	Last rotated: 8/11/2021 (113 days ago)				
Security + networking	Rotate key				
Networking	Key				
 Azure CDN 					
Access keys	Connection string				

If you are using *Shared Access Signature token (SAS)*, go to your Azure portal, find the storage account, find the Shared Access Signature. Ensure the SAS has not expired and copy the SAS token.

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Но	Home > Storage accounts > torage					
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	Activity log	Allowed IP addresses 🕥				
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	Diagnose and solve problems	Allowed protocols O				
	n Access Control (IAM)	C HTTPS only HTTPS and HTTP				
	Data migration	Preferred routing tier				
	Events	Basic (default) Microsoft network routing Internet routing				
	Storage browser (preview)	O some routing options are disabled because the endpoints are not published.				
	Data storage	Signing key 🖸				
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	🛋 File shares	Generate SAS and connection string				
	Queues	Connection string				
	Tables		O			
	Security + networking	SAS token ()				
	2 Networking		Ø			
	 Azure CDN 	Blob service SAS URL				
	📍 Access keys	A CONTRACTOR OF A REAL AND A CONTRACT CONTRACT OF A REAL AND A	D			
	Shared access signature	File service SAS URI.				

If using *Name* + *Key*, paste the latest connection string into the Lasernet developer Azure Storage connection and test the connection.

	Azure Storage Properties		×
General			
Credentials:	Name + Key Shared Access Signature token (SAS)	Success X	
Description:	Optional	Connection succeeded!	
Storage <u>a</u> ccount name:	storage	1 containers found.	
Key:		ОК	
Development Storage:			
Connection string:	DefaultEndpointsProtocol=https;AccountName= storage;AccountKey=x	xxx==	
<u>T</u> est Connection		Qk	Cancel

Similarly, if you are using *SAS*, paste the SAS Token and test the connection.

Azure Storage Properties				×
General Credentials: Name: Description: Storage account name:	Name + Key Shared Access Signature token (SAS) Azure Storage Optional storage	1	Success X Connection succeeded! 1 containers found. OK	
SAS Token:	cupitfx&se=2021-12-03T03:44:39Z&st=2021-12-02T19:40:39Z&			Qk Cancel

For more information on how to create and manage access keys, please refer to the following article from Microsoft:

Manage account access keys - Azure Storage | Microsoft Docs