

Error Message: 'Root element is missing'

- 2021-11-02 - Comments (0) - AX2012



This article provides a solution for the following error message which may appear in AX 2012:

Root element is missing.



Resolution

Follow these steps to resolve the error:

1. Navigate to the report in **Lasernet > Reports**.
2. Select the affected report and, on the action pane, click on **Stylesheet** and then **Refresh**.

Microsoft Dynamics AX - Contoso Entertainment [R2CU6: Session ID - 10] - [1 - ceei - initial]

CEEI > Lasernet > Common > Reports

File > Report

New report
 Maintain
 Delete
 Replacement
 Elements
 Overlays
 Attachments
 Stylesheet
 Refresh
 View
 Sort
 Related sources
 Reprint in forms
 Custom code
 Setup
 Validate
 Query wizard
 Dialog setup
 Run report
 Tools
 Fix report
 Document handling
 Distribution

Favorites
 My favorites
 Lasernet
 Area page
 Common
 Reports
 Destinations
 Archive
 Setup

Report
 Reports

Origin	Report name	Report design name	Active
SSRS report	CustAccountStatementExt	Report	<input checked="" type="checkbox"/>
SSRS report	CustCollectionJour	Report	<input checked="" type="checkbox"/>
SSRS report	CustInterestNote	Report	<input checked="" type="checkbox"/>
Query	FP_SalesConfirm	Custom query: SalesConfirmDetailsTmp	<input type="checkbox"/>
SSRS report	FreeTextInvoice	Report	<input checked="" type="checkbox"/>
SSRS report	Giro	GiroFIK	<input checked="" type="checkbox"/>
SSRS report	InventTransferShip	Report	<input checked="" type="checkbox"/>
SSRS report	PurchPurchaseOrder	Report	<input checked="" type="checkbox"/>
SSRS report	SalesConfirm	Report	<input checked="" type="checkbox"/>
SSRS report	SalesInvoice	Report	<input checked="" type="checkbox"/>
SSRS report	SalesPackingSlip	Report	<input checked="" type="checkbox"/>
SSRS report	SalesQuotation	Report	<input checked="" type="checkbox"/>

3. Try to print the report through Lasetnet again.