Error Message: "Root element is missing"

- 2022-10-14 - Comments (0) - AX 2012 FAQs

This article provides a solution for the following error message which may appear in AX 2012:

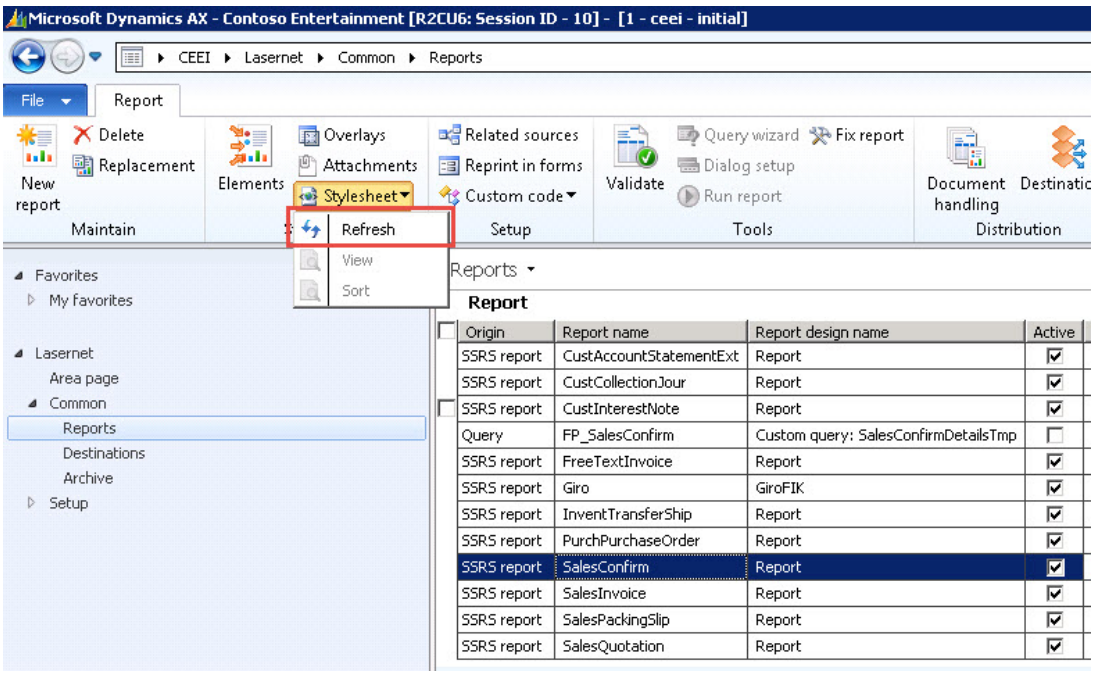
Root element is missing.

Resolution

Follow these steps to resolve the error:

1. Navigate to the report in **Lasernet > Reports**.

2. Select the affected report and, on the action pane, click on **Stylesheet** and then **Refresh**.



3. Try to print the report through Lasernet again.