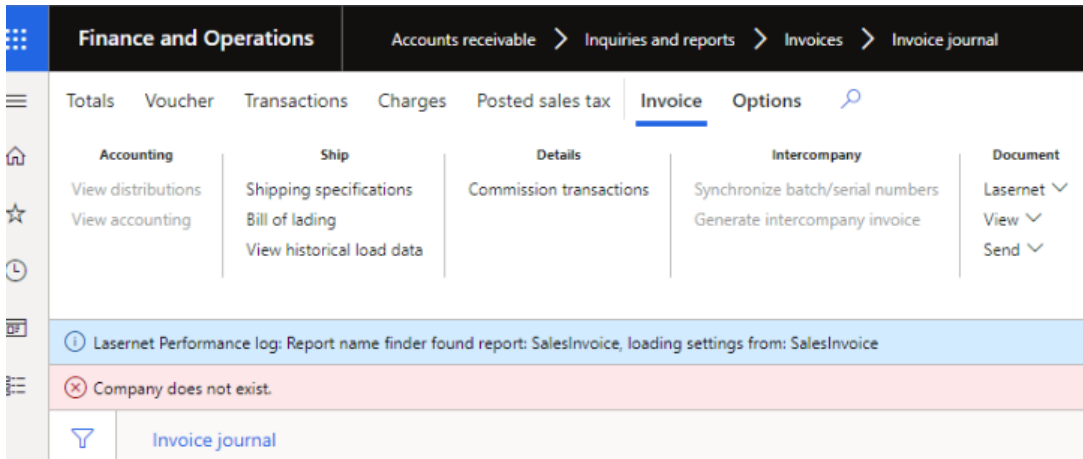


Error Message: "Company does not exist".

Harley Britcher - 2022-05-27 - Comments (0) - D365 FO Connector FAQs

Lasernet for Dynamics 365

When printing SSRS reports natively or printing SSRS or replacement reports with LAC after upgrading to 10.0.26, users may be presented with the error: "Company does not exist."



The screenshot shows the Microsoft Dynamics 365 Finance and Operations interface. The breadcrumb navigation path is: Accounts receivable > Inquiries and reports > Invoices > Invoice journal. The main menu includes: Totals, Voucher, Transactions, Charges, Posted sales tax, Invoice, and Options. The 'Invoice' tab is active, showing sub-sections: Accounting (View distributions, View accounting), Ship (Shipping specifications, Bill of lading, View historical load data), Details (Commission transactions), Intercompany (Synchronize batch/serial numbers, Generate intercompany invoice), and Document (Lasernet, View, Send). A message bar at the bottom displays an information message: "Lasernet Performance log: Report name finder found report: SalesInvoice, loading settings from: SalesInvoice" and a red error message: "Company does not exist." Below the error message is a filter icon and the text "Invoice journal".

Microsoft has responded to the issue and confirmed it is related to:

- Changes to SrsReportRdlDataContract not supporting older packed data versions of report data that were stored in Usage Data.
- Example: Packed data on customer environment were pack version 3, while the latest 10.0.26 code supports only pack version 4 and 5.

In order to resolve the issue perform the following steps:

Delete controller classes from Usage Data with Element name = report name + controller, such as:

- FreeTextInvoiceController
- SalesInvoiceController
- SalesConfirmController

<input type="radio"/>	<input type="radio"/>	Record type	Element name	▼	Element name	Is Kernel	Company
<input type="radio"/>		Class	FreeTextInvoiceController		FreeTextInvoice.Report		USMF
		Class	SalesConfirmController		SalesConfirm.Report		usmf
<input type="radio"/>		Class	SalesInvoiceController		SalesInvoice.Report		usmf