![Formpipe logo]

Error Message: "Company does not exist".
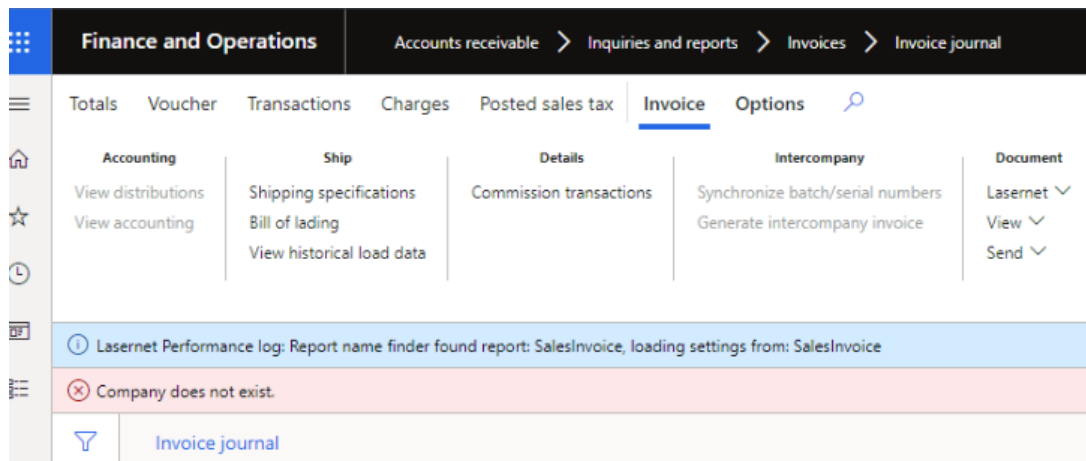
Harley Britcher - 2023-12-01 - Comments (0) - Lasernet FO Connector FAQs

Lasernet for Dynamics 365

When printing SSRS reports natively or printing SSRS or replacement reports with Lasernet Connector after upgrading to 10.0.26, users may be presented with the error:

Error

Company does not exist.

Microsoft has responded to the issue and confirmed it is related to:

- Changes to SrsReportRdIDataContract not supporting older packed data versions of report data that were stored in Usage Data.

- Example: Packed data on customer environment were pack version 3, while the latest 10.0.26 code supports only pack version 4 and 5.

In order to resolve the issue, follow these steps:

Delete controller classes from Usage Data with Element name = report name + controller, such as:

- FreeTextInvoiceController

- SalesInvoiceController

- SalesConfirmController

		Record type	Element name	Element name	Is Kernel	Company
○	⟳					
○		Class	FreeTextInvoiceController	FreeTextInvoice.Report		USMF
		Class	SalesConfirmController	SalesConfirm.Report		usmf
○		Class	SalesInvoiceController	SalesInvoice.Report		usmf

		Record type	Element name	Element name	Is Kernel	Company
○	⟳					
		Class	SalesConfirmController	SalesConfirm.Report		usmf
		Class	SalesInvoiceController	SalesInvoice.Report		usmf