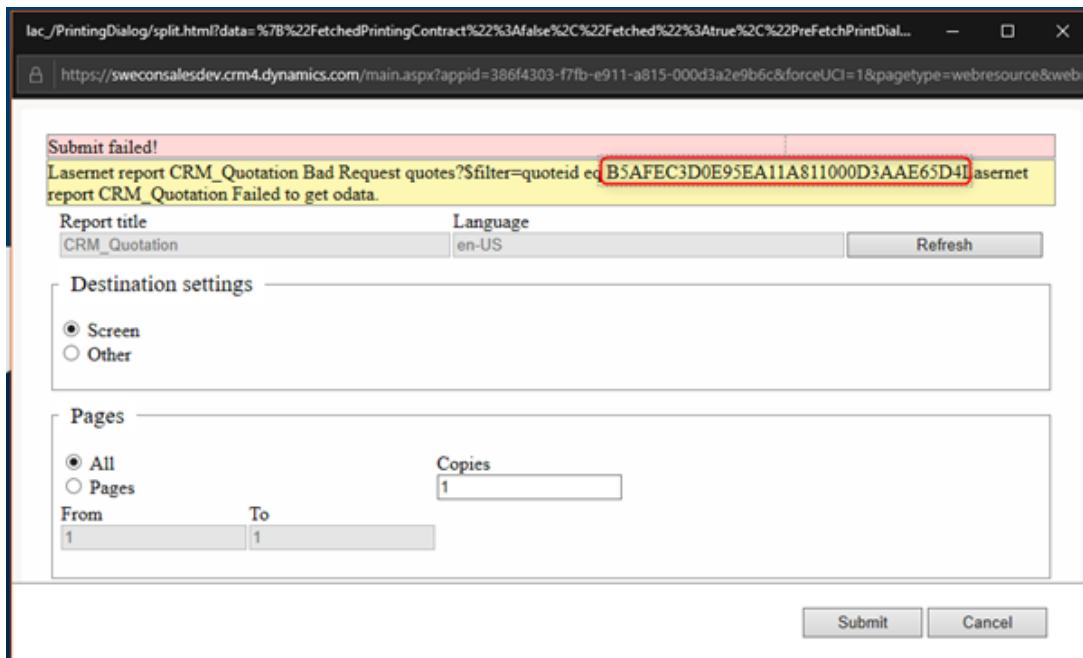


Error message: CE quote submit failed.

- 2021-07-14 - Comments (0) - D365 CE FAQs

Lasernet for Dynamics 365

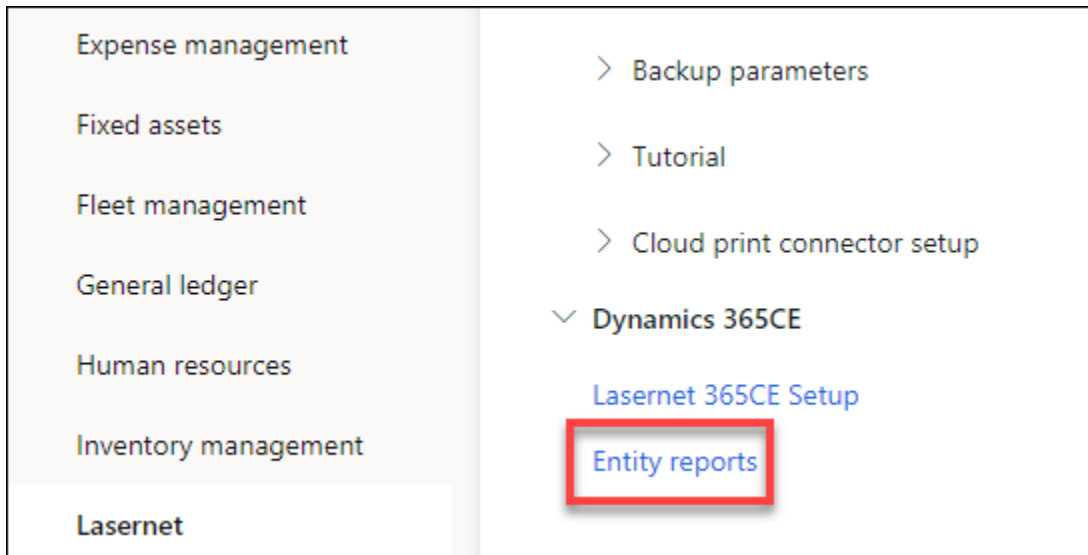
When a user attempts to print a report from the D365 Customer Engagement application, the following error message may occur:



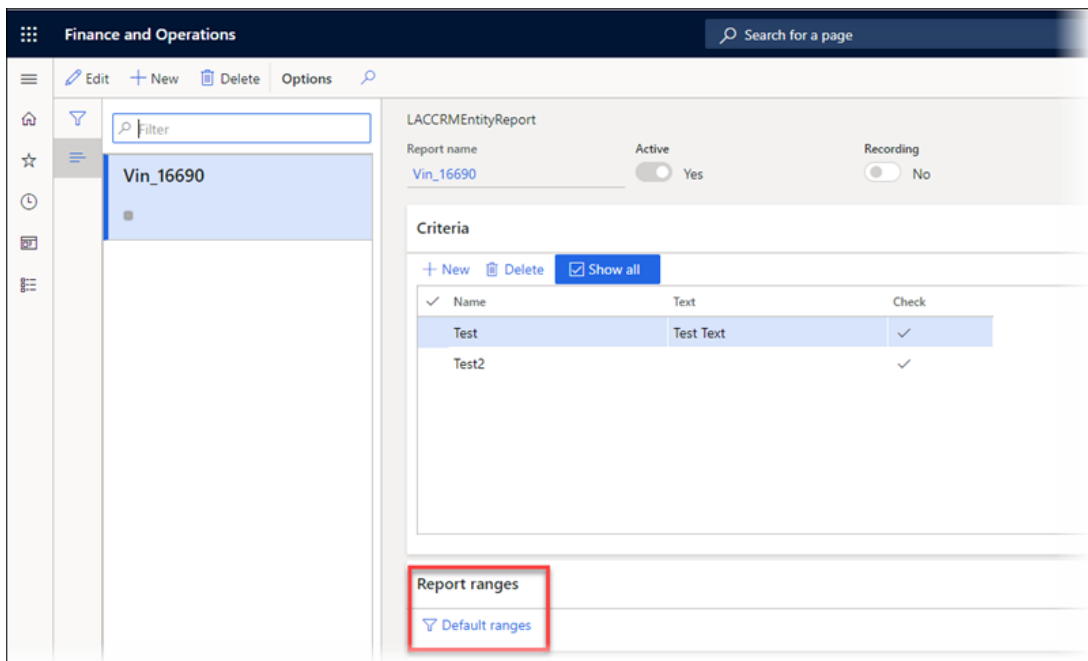
Solution/workaround

Follow these steps to solve this issue:

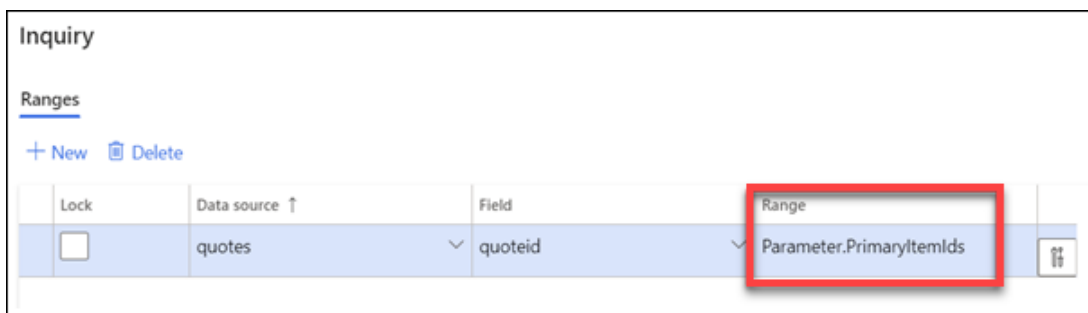
1. Open D365 FO and navigate to **Lasernet > Entity reports**.



2. Click **Default ranges** under *Report ranges*.



3. Validate that it's the **PrimaryItemIds** that is being used in the Range column. If not, you can add it.



The error message will no longer occur.