

Clear out FailedJobs, temporary files and database

- 2023-10-25 - Comments (0) - Lasetnet General Information

Lasetnet

Note

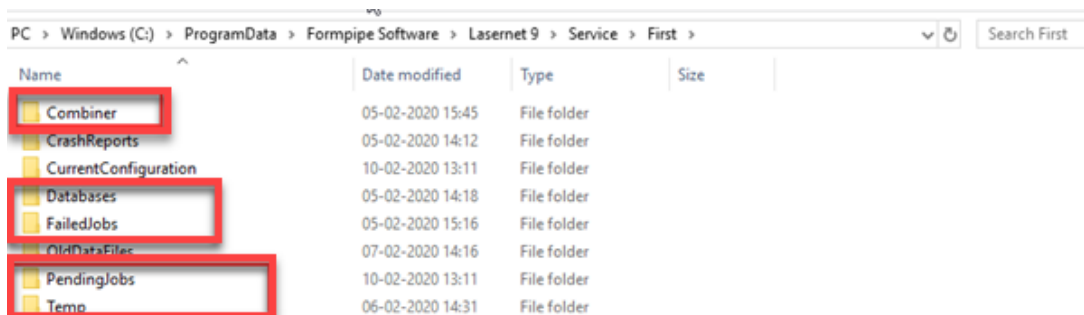
This article applies to Lasetnet 9. For Lasetnet 10, please refer to [Clear out FailedJobs, temporary files and database \(Lasetnet 10\)](#)

On occasion, there may be a need to clear Lasetnet database temporary files. The reasons can vary, but predominantly they are:

- There may be many FailedJobs slowing down the Lasetnet application.
- A Lasetnet job keeps running through stuck in a loop and persistently causes Lasetnet to crash.

Follow these steps to clean up your Lasetnet application:

1. Ensure Inputs are paused as you don't want to clear the database with jobs running through Lasetnet. Wait for the jobs to finish processing through Lasetnet (check the Lasetnet monitor).
2. Open **Services** and stop the Lasetnet service or end it via Task Manager.
3. Clear the folders marked in red boxes in the screenshot below and start the service again.



Programdata might not be visible as it is a hidden folder, in that case just type it in the search field.

The databases folder only holds information about FailedJobs, ScheduledJobs, PauseJobs,

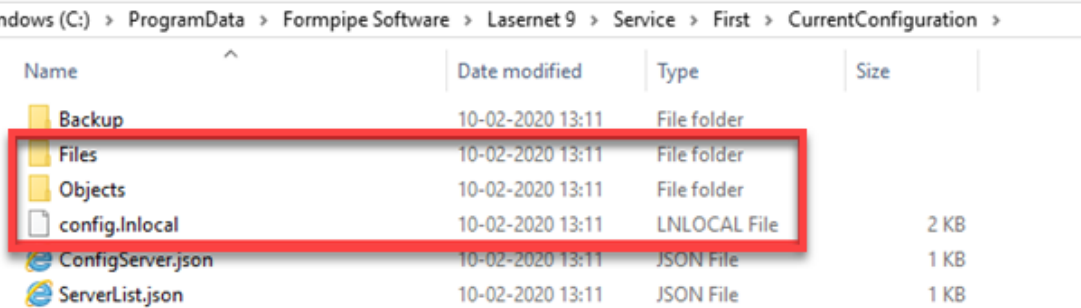
etc. There is nothing about the Lasernet configuration. If you use SQL Server as a database for running jobs, you will have to delete/rename the database yourself via your preferred SQL Tool.

4. Start the Service back and you should see the service database re-created.

5. Resume any inputs.

Clear the configuration

If the above hasn't solved the issue then you can clear the running configuration loaded to the service. In that case, open the CurrentConfiguration folder and delete the files and folders marked below:



Windows (C:) > ProgramData > Formpipe Software > Lasetnet 9 > Service > First > CurrentConfiguration >

| Name | Date modified | Type | Size |
|-------------------|------------------|--------------|------|
| Backup | 10-02-2020 13:11 | File folder | |
| Files | 10-02-2020 13:11 | File folder | |
| Objects | 10-02-2020 13:11 | File folder | |
| config.Inlocal | 10-02-2020 13:11 | LNLOCAL File | 2 KB |
| ConfigServer.json | 10-02-2020 13:11 | JSON File | 1 KB |
| ServerList.json | 10-02-2020 13:11 | JSON File | 1 KB |

Then Commit/Patch from the Developer to reload the configuration to the service.