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Error Messages: "The underlying connection was closed. / The web service returned an invalid XML document."

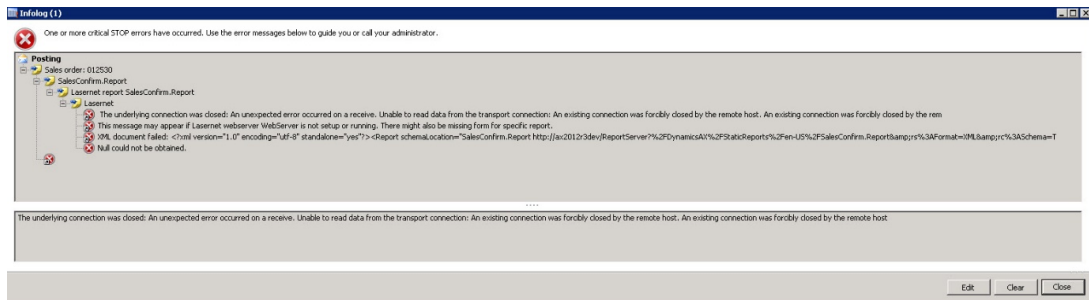
- 2022-10-10 - Comments (0) - AX 2012 FAQs



This article provides a solution for the following error messages that may appear when trying to print to **Lasernet Screen** in AX 2012.

### Lasernet 7:

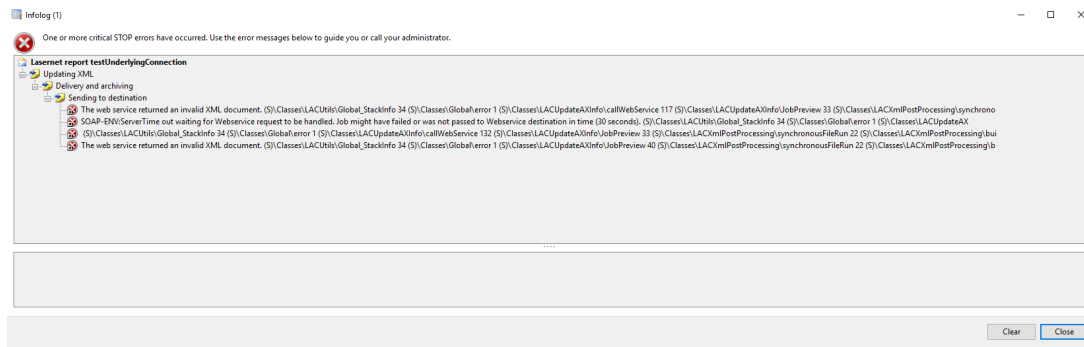
*The underlying connection was closed. An unexpected error occurred on a receive. Unable to read data from the transport connection: An existing connection was forcibly closed by the remote host.*



### Lasernet 9:

The web service returned an invalid XML document...

*SOAP-ENV:ServerTime out waiting for Webservice request to be handled. Job might have failed or was not passed to Webservice destination in time...*

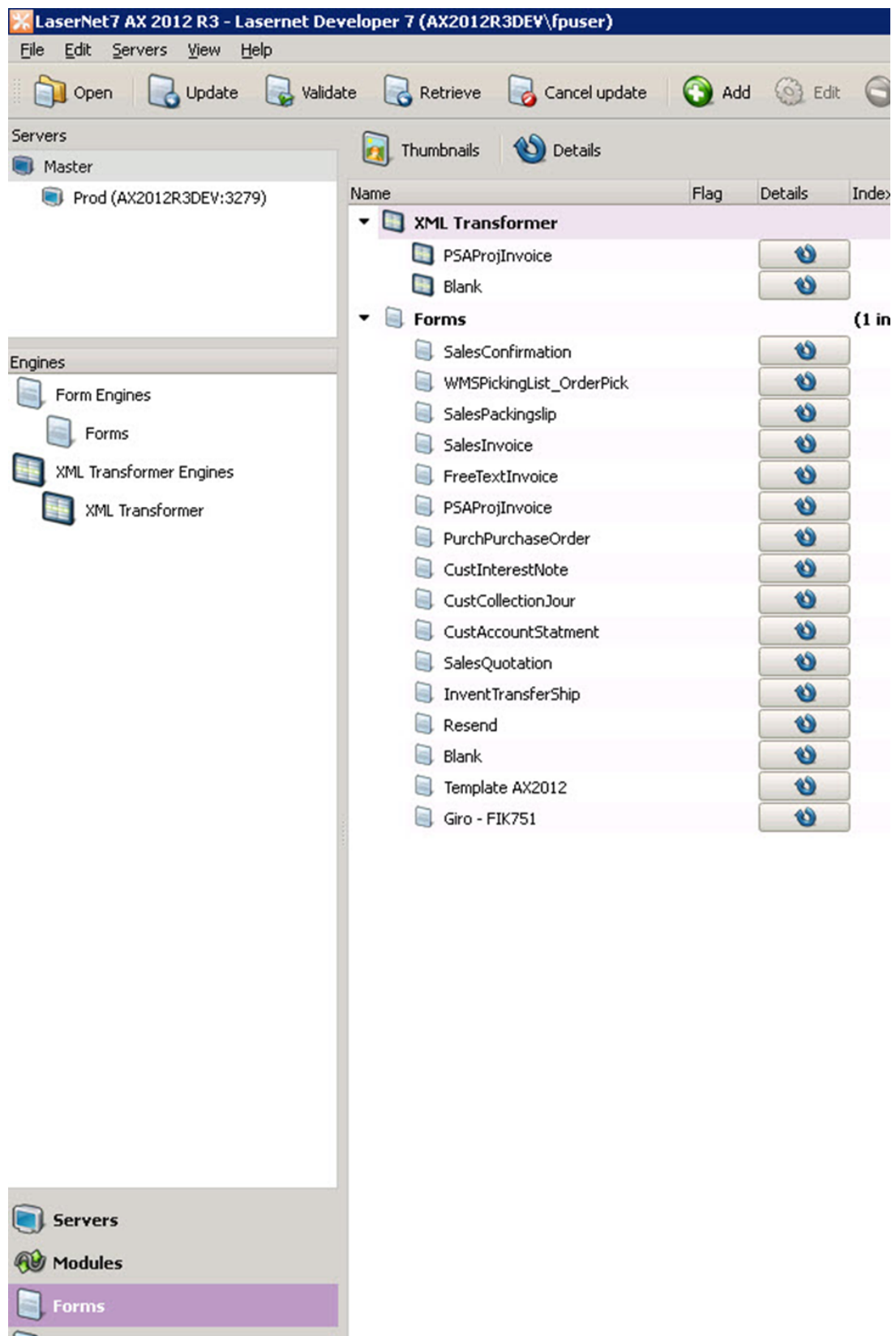


These issues have resulted from no **Form** matching the incoming XML file on the **Lasernet Server**.

## Resolutions

Ensure you have a **Form** in the **Form list** that recognises the incoming XML file through criteria. Newly created reports without a designated form should be recognized by a Blank form.

**Lasernet 7:**



Lasernet 9:

Name	Flag	Details
▼ <b>Dynamics365 Transformer</b>		
FreeTextInvoice		
PSAProjInvoice		
CustCollectionLetter		
JobInfo Scanner		
▼ <b>Dynamics365 Forms</b>		
Cheque_US	■	
CustAccountStatement_Replac...	■	
CustCollectionJourReplacement	■	
CustInterestNoteReplacement	■	
FreeTextInvoiceReplacement	■	
InventTransferShipReplacement	■	
PSAProjInvoiceReplacement	■	
PurchPurchaseOrderReplacem...	■	
SalesConfirmationReplacement	■	
SalesInvoiceReplacement	■	
SalesPackingslipReplacement	■	
SalesQuotationReplacement	■	
WMSPickingList_OrderPickRepl...	■	
Blank		

### Additional Information

The Lasernetet Monitor will look like this:

#### Lasernet 7:

Live Log
 Log File
 Licensing
 Grab

```

AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PagesInPoolJob[0] = 1
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageWidth[0] = 5906
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Set JobInfo PageLength[0] = 10
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F No form match found on page 1, skipping it
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F
AX2012R3DEV_F02MS_B7C408B9_6660_4B11_B7B5_07000EAB046F Committed job AX2012R3DEV_XML_TRANSFORMER_411d4f71_f339_482E_9824_7E8B489B17AA
AX2012R3DEV_XML_TRANSFORMER_411d4f71_f339_482E_9824_7E8B489B17AA Committed job AX2012R3DEV_XML_TRANSFORMER_922C5B2_B062_49AF_8B80_660BEC4874C
AX2012R3DEV_XML_TRANSFORMER_922C5B2_B062_49AF_8B80_660BEC4874C Committed job AX2012R3DEV_XML_TRANSFORMER_922C5B2_B062_49AF_8B80_660BEC4874C
AX2012R3DEV_VBSESVFER_D013AB46_1E2C_4FDE_99C7_2B0B9B358036 Job AX2012R3DEV_VBSESVFER_D013AB46_1E2C_4FDE_99C7_2B0B9B358036 was 'Last Man Standing'. 4 rows cleaned from database
AX2012R3DEV_VBSESVFER_D013AB46_1E2C_4FDE_99C7_2B0B9B358036 Committed job AX2012R3DEV_VBSESVFER_D013AB46_1E2C_4FDE_99C7_2B0B9B358036
AX2012R3DEV_VBSESVFER_D013AB46_1E2C_4FDE_99C7_2B0B9B358036 Error calling callback (Unknown)
HttpSendHttpResponse failed with error = 87. Enable debug logging to see details
Content-Type*, Content-Disposition*, HttpStatusCode*60816, Reason*, EntityStrings*, EntityLength=0, Allow*
  
```

#### Lasernet 9:

Job 2020-05-19 22:22:49.527 XML Transformer - XML Transformer 9752 No form matched
 Job 2020-05-19 22:22:49.527 Form - Forms 9752 No form match found on page 1, skipping it

### Related Content

- [Error message: "Failed to pass job: Cannot assign requested address"](#)