

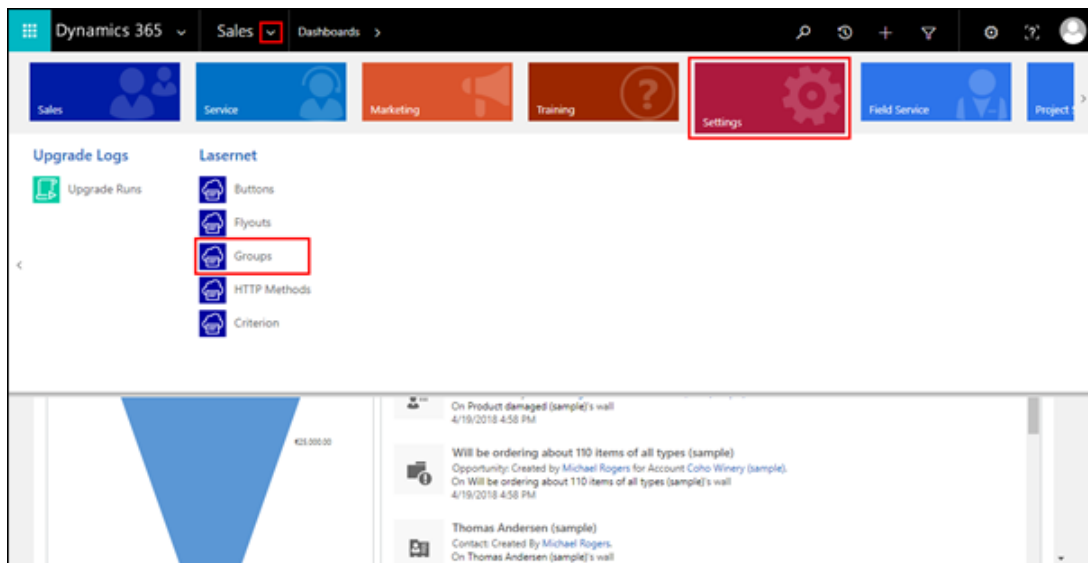
## Creating a group

- 2021-07-12 - Comments (0) - Lasetnet CE Connector General Information

# Lasernet for Dynamics 365

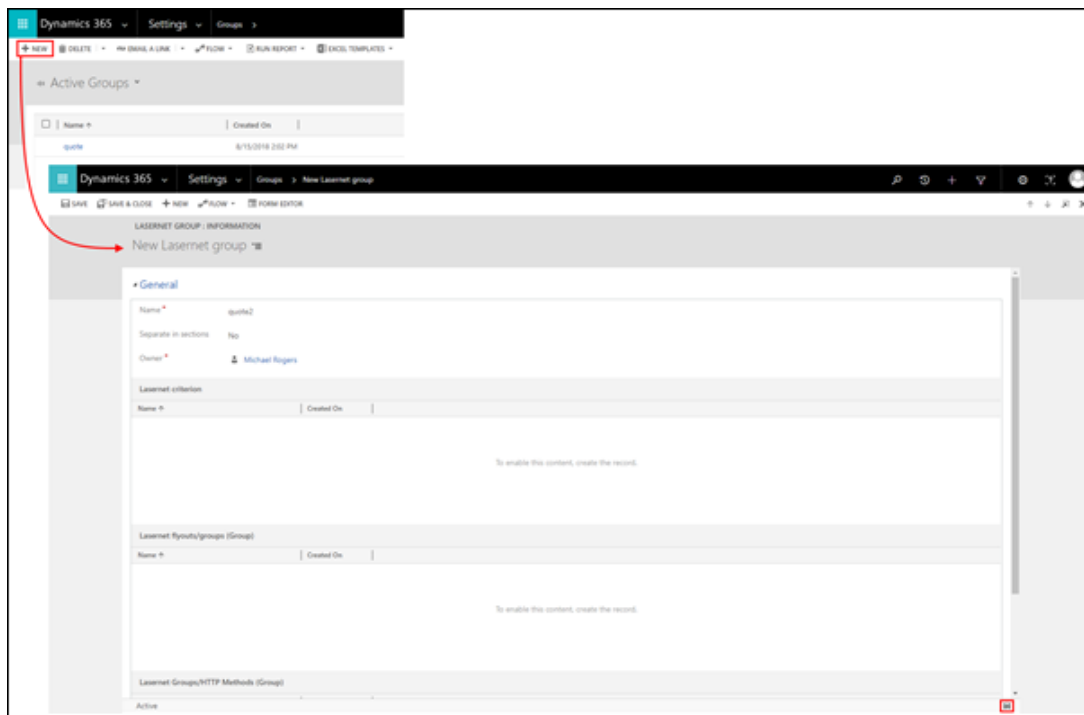
This article provides step-by-step instructions on how to create a group as a part of the Lasernet Connector configuration within Microsoft Dynamics 365 Customer Engagement (D365 CE).

1. Sign into your Microsoft Dynamics 365 Customer Engagement system.
2. On the *Sales* menu, click the drop-down menu to show the navigation menu flyout, and then under the *Settings* flyout, click **Groups** in the Lasernet list.

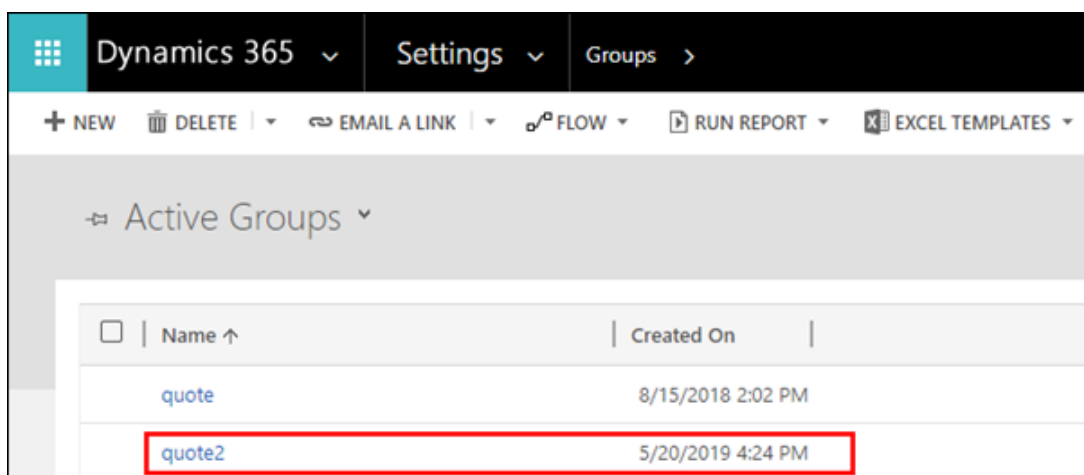


As a result, you are redirected to the *Active Groups* page. Follow the steps listed below to create a new group.

3. On the *Active Groups* page, click the **NEW** button.
4. Fill in all the fields as it is shown on the image below and then click the **Save** icon.



As a result, a new group is listed on the *Active Groups* page.



5. In the *Active Groups* list, click a record of a group you have added. You can see the group page opens for editing.

6. In the *Lasernet Criterion* section, click a **plus** icon to add a criterion record.

7. Type a criterion name in the text box or use the magnifying glass icon to search for a criterion. If you want to create a new criterion, click the **New** button. Once you are done, click the **Save** icon to save the changes.

Dynamics 365

Settings

Groups

quote2

NEW

CONTACT

DELETE

ASSIGN

SHARE

EMAIL A LINK

RUN WORKFLOW

CHAT BOT

LASERNET GROUP : INFORMATION

quote2

General

Name

quote2

Separate in sections

No

Owner

Michael Rogers

Lasernet offers

Name

Created On

5/10/2019 1:01 PM

5/10/2019 1:01 PM

Link Up More Records

2 results

Lasernet Rynuts/groups (Group)

Name

Created On

Rynut\_group

5/10/2019 4:32 P...

Active